

Developing Academic Improvement Programs That Unlock Success: Giving Students More Voice & Choice

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About Rowan University

Public 4-year Research Institution

15,147 Undergraduate

2,640 Graduate

1,293 Professional/Medical



About Our Students

Transfer 35%

First Generation 31%

Underrepresented Enrollment 36%

Pell Eligible 33%

Commuter 65%

Average Age 22



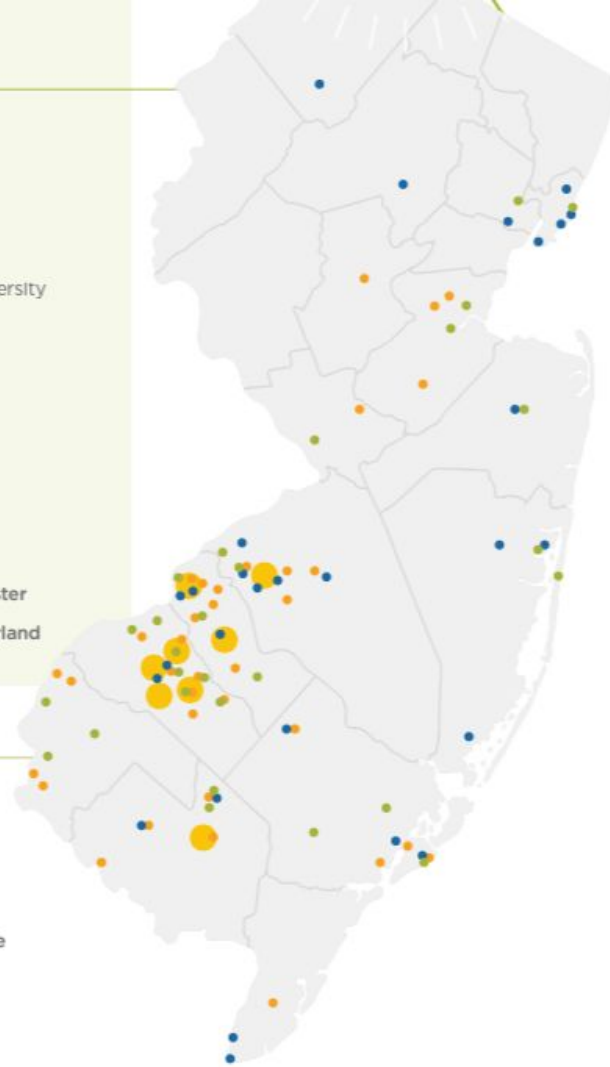
Location

ROWAN CAMPUSES

- Glassboro
- Stratford
 - Virtua Health College of Medicine & Life Sciences of Rowan University
- Camden
 - Cooper Medical School of Rowan University
 - Camden Academic Building
 - Joint Health Sciences Center
- Jean & Ric Edelman Fossil Park of Rowan University (Mantua)
- Rowan West Campus (Mantua)
 - South Jersey Technology Park
 - Athletic Complex
- Rowan College of South Jersey-Gloucester
- Rowan College of South Jersey-Cumberland
- Rowan College at Burlington County

OFF-SITE SERVICES

- College of Education
- Henry M. Rowan College of Engineering
- Virtua Health College of Medicine & Life Sciences of Rowan University and clinical practices of Rowan Medicine



Academic Probation and Student Success

Retention Rates

Graduation Rates

Student Success

Persistence

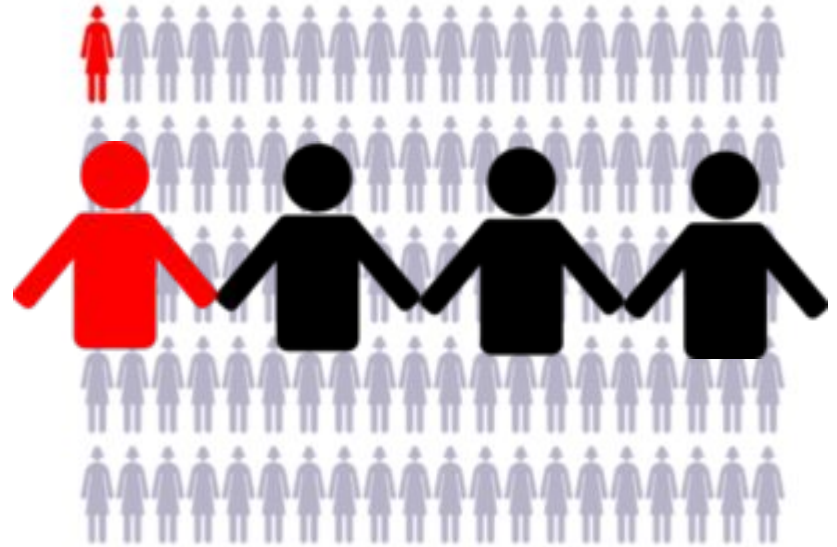
Academic Probation and Student Success

Financial Concerns

Mental Health

Academic Preparedness

School-Work-Life Balance



The Challenge

- Ensure understanding of Academic Probation
- Inclusive, flexible, but supportive program for students on probation
- Addresses needs and limitations for a broad range of students
- Collaboration across departments
- The outcome....

Academic Improvement Program – Spring 2023



Homepage Quick Links

[Staff](#) | [About The Academic Improvement Program](#) | [Course Requirements](#) | [Free Summer Course](#) | [Key Dates](#) | [Resources](#) | [Get Started](#)

Staff

Student Support Staff for On-Campus & Hybrid Students

Each student is assigned a Student Support Team Member based on their last name.



Name: [Sue Perls](#)
Title: Student Success Coordinator
Email: perls@rowan.edu
Last Names: A - C
[Schedule an RSN appointment with me](#)



Name: [Kristen Miranda](#)
Title: Student Success Coordinator
Email: mirandak@rowan.edu
Last Names: D - H
[Schedule an RSN appointment with me](#)

View Course Stream

View Course Notifications

To Do

- [24/7 On-Demand Tutoring](#)
Academic Improvement Program – Spring 2023
Feb 9 at 10am
- [Tutors Are Here to Help](#)
Academic Improvement Program – Spring 2023
Feb 13 at 11am
- [Stock Your Social Pantry Success Workshop](#)
Academic Improvement Program – Spring 2023
Feb 16 at 12am
- [Complete a Success Activity TODAY @ 2:00 PM](#)
Academic Improvement Program – Spring 2023
Feb 21 at 8:30am
- [Reminder: Complete the Academic Improvement Program Minimum Requirements](#)
Academic Improvement Program – Spring 2023
Feb 22 at 12am
- [Success Coaches: What They Do—and How They Can Help You](#)
Academic Improvement Program – Spring 2023
Feb 23 at 9am

It's all in a name....

Student Persistence and Support Program
(SPSP)



It's all in a name....

Academic Improvement Program

The Student Support Services Team

Student Success Programs

Student Success Coordinators

Success Coaching

Non-Traditional Student Support

Social Worker



[Rowan University](#) » [Student Success Programs](#) » [Student Support Services](#) » [Success Coaching](#)

Success Coaching at Rowan University

Using the [Rowan Thrive](#) framework, the **Success Coaching Program** supports students in each dimension of their well-being. Success Coaching conversations are led by the student, in order to meet their individual needs and goals. Using motivational interviewing techniques, our coaches strive to help students adjust to the rigors of higher education, gain a better understanding of campus resources, develop plans for academic and social development, and much more.



The Academic Improvement Program

- Fall 2022 - 685 students
- Spring 2023 - 846 students
- Students choose their path
 - Recognize their unique challenges
 - Meet the needs of our students
 - Flexibility



Student Centered Language

- Follow-up and reminders
- Regular announcements and outreach
- Individual templates for students
- Restorative not punitive
- Person-first language for referrals

Our Format - Online Course

- Campus-wide access with multiple facilitators and sections
- Streamlined, with clear steps for completion
- Important dates and deadlines
- Announcements
- Automated grading





Rowan University

STUDENT SUPPORT SERVICES

Academic Improvement Program

Homepage Quick Links

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[Resources](#) | [Get Started](#)



Requirement #1: Academic Improvement Program Self-Assessment - Spring 2023

Due No due date
Time Limit None

Points 1
Questions 22
Allowed Attempts Unlimited

Available after Jan 20 at 5:16pm

Instructions

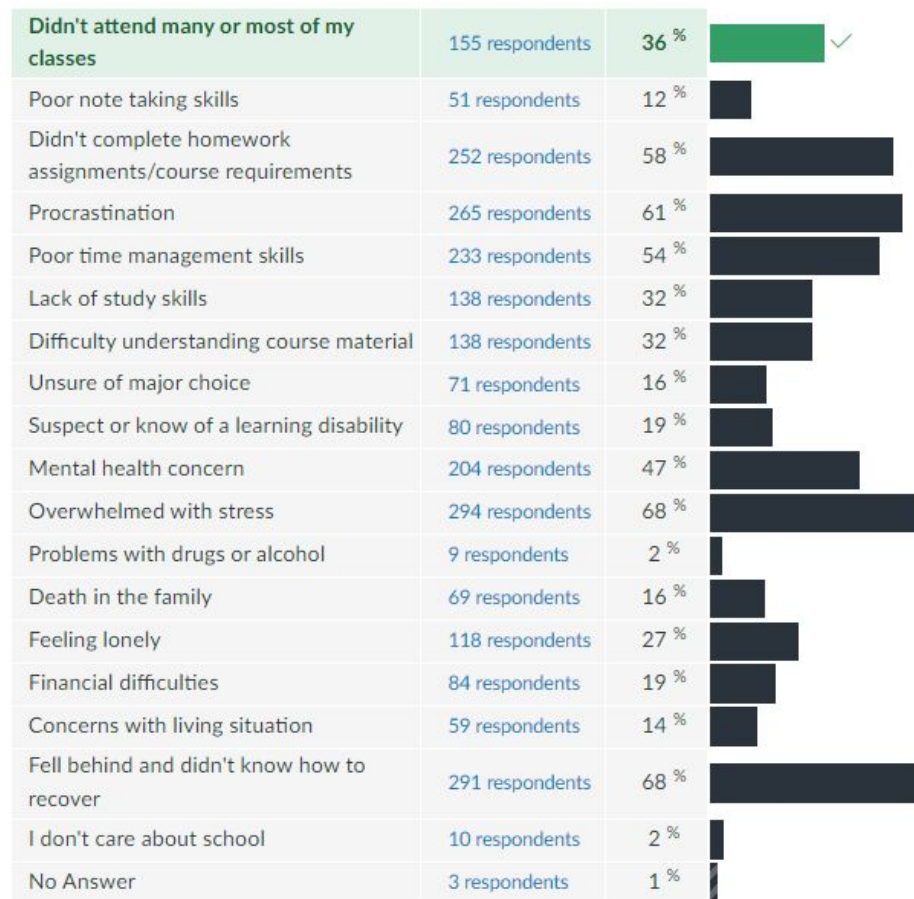
- The self-assessment encourages you to reflect on internal and external factors that may have led you to be on academic probation or continued probation status. A Student Support Team member will use that information to help you develop an individualized success plan.
- You will complete a new self-assessment every semester that you are on academic probation or continued probation.
- The self-assessment is embedded in the canvas course and will automatically be marked as complete once submitted.
- If you have any issues accessing the self-assessment please email studentsupport@rowan.edu or a Student Support Team member directly.

Take the Survey

Self-Assessment

- Structured around Rowan Thrive
- Drive conversation
- Referrals
- Identify students of concern

Please identify which of the following led to your GPA falling below a 2.0?
(check all that apply)



Success Coordinator Meetings

- Understanding of Academic Standing Policy
- Dedicated coordinator for online/partner college students
- Rapport building
- Follow-up
- Referrals
- Communication with Advisors



Voice and Choice for Students

In-person, online, and hybrid events and activities

In-person or online meetings

Evening and weekend appointment options

Can be completed on student's schedule and pace

Choose Your Path to Success

Please select one of the following three options to view more details and the required activities.

Please note: you must complete the [Self-Assessment](#) prior to logging other activities.



**Meet with a Student Success Coordinator
AND Attend the Student Success Summit on
Friday, September 23rd, 2022**



**Meet with a Student Success Coordinator AND participate in
other success activities including Success Coaching,
Tutoring, Advising, Structured Study, or Success Workshops**



**Meet with a Student Success Coordinator AND
Complete Remote Modules through the
Student Success Program on Canvas**

Format

Required

Self-Assessment

Meeting with Success Coordinator

Activities - student choice

Workshops

Success Summit

Online Modules

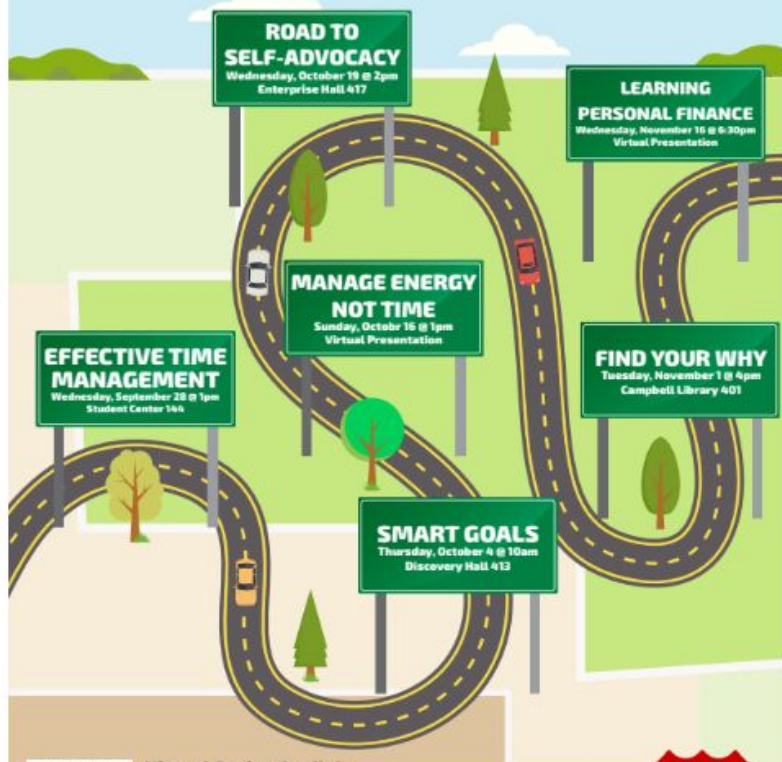


ON THE ROAD TO SUCCESS



Summit helps students
find their way at Rowan

SUCCESS WORKSHOP SERIES



Virtual Option Available

To Register Scan QR Code
or visit [GO.ROWAN.EDU/SUCCESSWORKSHOP](https://go.rowan.edu/successworkshop)
Follow us @RowanSSP



- FALL '22 -

STRUCTURED STUDY

THURSDAYS
4-6pm
Library 401

FRIDAYS
12-2pm
Savitz Hall 321



Most college courses require two to three hours of study time or coursework outside the classroom. **Beginning Thursday, September 29th**, Structured Study is offered two days a week to provide a consistent, distraction-reduced opportunity for students to commit to homework, projects, reading, or other academic-related activities. Each session is monitored and tracked through RSN. Drinks and snacks are also available.



TO SIGN UP, SCAN THE QR CODE
OR VISIT [GO.ROWAN.EDU/STRUCTUREDSTUDY](https://go.rowan.edu/structuredstudy)
856-256-4459 | studentsupport@rowan.edu
Follow @RowanSSP



Student Participation

- Required versus optional
- Credit-bearing
- Hold on student account
- Incentive

Free Summer Course

What if you could take a FREE summer course?

If you complete the minimum requirements for the Academic Improvement Program, in addition to the recommended activities for success listed below by **May 5**, you will be entered into a raffle to win a FREE summer course.

- [Meet with your Academic Advisor](#)
- Complete [3 Additional Success Activities](#)
- Complete the [Academic Improvement Program Feedback Survey](#)

Items to Consider

Format

Platform

Participation

Campus Partners

<https://go.rowan.edu/NACADA>

Items to Consider

Timing

Resources

Data and Assessment

Scale

<https://go.rowan.edu/NACADA>

Outcomes

Student Survey

- **100% of survey participants** indicated they understood the requirements for the AIP
- **99% of survey participants** stated they understood the Academic Standing Policy

Outcomes

- *What habits or resources did students utilize to transition into Good Academic Standing?*
 - **Improved Time Management**
 - **Tutoring**
 - **Improved Physical Well-Being**
- *What did students appreciate about the AIP?*
 - **Accountability**
 - **The program encouraged self-reflection**
 - **Increased awareness of resources**

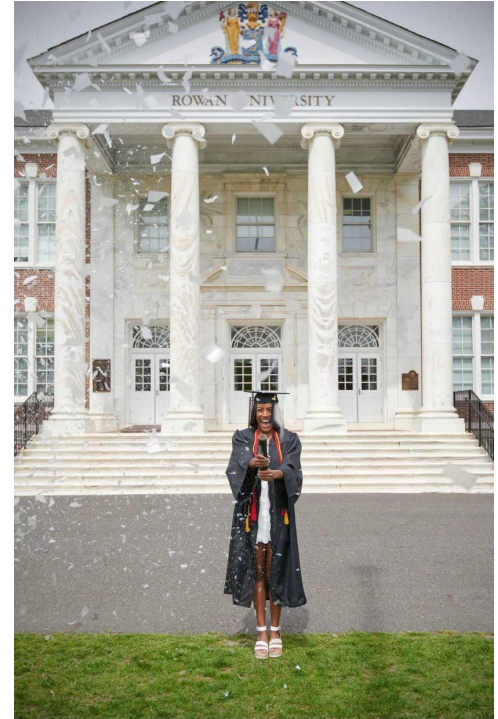
Challenges

- Resources
- Timing
- Technology
 - Data
 - Appointment Scheduling

- Collaboration across departments
- Students
 - Communication
 - Buy-in

Next Steps

- Starting to use texting for outreach
- Long-term tracking of outcomes
- Streamlined grading
- Documented processes across departments
- Financial module
- Improved ADA accessibility



Summary

Thank you!

<https://go.rowan.edu/NACADA>



Sources

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Status at Beginning of Semester	Cumulative GPA at End of Semester	Semester GPA	Status at End of Semester
Good Standing	2.00 or higher	2.00 or higher	Good Standing
Good Standing	2.00 or higher	Less than 2.00	Good Standing (but intervention plan)
Good Standing	Less than 2.00	[any]	Academic Probation
Academic Probation	2.00 or higher	[any]	Good Standing
Academic Probation	Less than 2.00	2.00 or higher	Continued Probation
Academic Probation	Less than 2.00	Less than 2.00	Academic Suspension