Setting Up and Accessing Rowan Accounts

Rowan Network Account
1. Go to https://duo.rowan.edu to enroll in Duo Two-Factor Authentication.
   - Click on “I don’t know my Rowan Network Username/Password” and follow the instructions on each screen.
2. Go to https://id.rowan.edu
3. Select “I don’t know my username” link located under the “Username” field
   - This will bring you to a “Verify Your Account Page”
4. Enter the information requested to verify your identification (Last Name, Date of Birth, Social Security Number) and select “Verify”
5. Enter your Zip Code on the next page and select “Verify”
   - This will bring you to the main screen where you can manage all of your account information
6. On the main screen, you will find:
   - Banner Information (Rowan Banner ID)
   - Rowan Account Information (Username)
   - Rowan Card Info (Rowan Card Number)
7. Use the links on the left side of the page to manage account information such as passwords

NOTE: Your Rowan Network Account username and password are also used to log into your Rowan Email Account (www.mail.students.rowan.edu)

Accessing Rowan Email Account
1. Go to http://mail.students.rowan.edu
2. Enter your Rowan Network Username and Password
   - This will bring you to your Rowan Email Inbox

Accessing Self-Service Banner
1. Go to https://ssb.rowan.edu
2. Enter your Rowan Banner ID# and PIN
   - Your PIN will be your 6-digit birthday in the format MMDDYY
3. For first time login, you will be prompted to set a security question
4. To change your PIN, select the “Personal Information” tab at the top of the screen and there will be a link titled “Change your PIN”