

ROWAN SHUTTLE

FREQUENTLY ASKED QUESTIONS

1. What are the hours of operation for the shuttles?

Glassboro Internal Shuttle: Monday through Friday 7:00 a.m. - 1:00 a.m.

Campus-to-Campus: Monday through Thursday from 7:00 a.m. - 11:00 p.m. and Friday from 7:00 a.m. - 5:00 p.m. (except for Glassboro outbound that runs 6:00 p.m.) Tech Park: See route schedule posted on:

www.rowan.edu/home/map/about/visiting-rowan/shuttle-services

Shopping Schedule: Wednesday & Friday 6:00 p.m. - 8:00 p.m.

2. What if I have a disability; can I still ride the shuttle?

Yes, the majority of our shuttles are wheel chair accessible. We have wheel chair accessible shuttles on each route.

3. Where can I find something I left on the bus?

Check with the Glassboro campus Office of Public Safety for the lost and found at 856-256-4922.

4. Is the shuttle suspended due to inclement weather?

If either Glassboro campus or Camden campus is closed due to inclement weather, a message will be posted on the University's website for appropriate action.

5. Can guests ride the shuttle?

Only faculty, staff and students with a valid I.D. can ride the shuttle free of charge.

6. Where is the pick-up/drop-off location?

Please see the attached schedule for pick-up and drop-off locations for each campus.

7. What if I lost my I.D.; can I still ride the bus?

We request that you obtain a new I.D. right away. In the meantime, you may write to rowanshuttle@rowan.edu for a temporary permit to ride the bus.

8. Will security provide a ride if the shuttle is not operating?

The security will not provide convenience rides. However, in certain situations, a ride may be provided. Please check with the Camden campus Office of Public Safety for details, 856-361-2992, or Glassboro campus Office of the Public Safety at 856-256-4922.

9. Why do shuttle routes change?

Shuttle routes are evaluated at least annually due to new locations on campus, street changes, and ridership survey.

10. How do I contact the shuttle?

Contact the South Jersey Transportation Authority at 856-227-7571, after 7:00 p.m. 856-993-8084 & 856-581-5120, or email your concerns to rowanshuttle@rowan.edu.

11. Why aren't the shuttles always on time?

There are many factors responsible for the shuttle being late: traffic congestion, street constructions, detours, weather conditions, and overcrowded shuttles during peak times.

