Request for Proposals
The Travel Experience

RFP 19-32
12/19/18 Amended pg 6
1/8/19 added Q/A pg 26
1/8/19 added acknowledgement of addenda pg 34

Rowan University
The Office of Contracting & Procurement
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Administrative Information

Rowan University Contacts:

All questions must be submitted via email with the subject heading:

“RFP 19-32 The Travel Experience”

Inquiries will not be accepted by telephone. All questions submitted will be answered on the Office of Contracting & Procurement website on the date indicated below.

Questions or inquiries should be sent to bids@rowan.edu.

Questions regarding opening any documents or accessing items on the website should be sent to:

Alicia Gannon
Procurement Specialist
E-mail: gannon@rowan.edu

Due Date:

Bids must be received no later than January 15th, 2019 at 2:00 pm in the Contracting and Procurement Office, located at Rowan University, 201 Mullica Hill Road, Bunce Hall, Glassboro, NJ 08028.

In order to be considered for the award, all packages must be received at the appropriate location by the required time. Any package not received on time at the noted location may be rejected.

Refer to the Submissions Requirements section of this document for details.

Schedule of Events:

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
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<tr>
<td>Request for Proposals Issued</td>
<td>12/17/2018</td>
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<tr>
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<td>01/03/2019</td>
</tr>
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<tr>
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<tr>
<td></td>
<td>Required Procurement Documentation &amp; Bidder's Checklist</td>
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<td>-------------------------------------------------------</td>
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<tr>
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<td>Proposal Page &amp; Pricing Sheets</td>
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<td>Proof of Ability to Obtain Required Insurance</td>
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<td>4</td>
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<td>10</td>
<td>Exhibit A Mandatory EEO Language for Goods, Professional Services &amp; General Service Projects</td>
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<tr>
<td>12</td>
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</table>

**Required Procurement Documents & Bidder’s Checklist**

The documents as listed below are Procurement documents mandated by State regulation and University policy. All documents as listed must be included with your submission package in order for your proposal to be deemed responsible for this offering.

Please direct any questions you may have on the above to the assigned buyer for this project.
Rowan University is seeking to contract with a vendor for an end-to-end Travel Experience to support travel authorization and the expense reimbursement process. Rowan University currently processes over 8,000 travel transactions per year and had an annual travel budget of approximately $4 million dollars.

I. **SCOPE OF WORK**
Rowan University is seeking an end-to-end system that enables travel plans, obtains travel approval, and the ability to submit other out-of-pocket expense reports electronically in accordance with the Rowan University Travel Policy. The goal is to provide a web-based, automated solution to book travel, enter requests, audit, approve, pay, and report travel and expense information. The University’s objective is to develop a long-term partnership with a vendor that will be able to demonstrate their ability to measurably reduce Rowan University’s annual travel costs while maintaining a high level of user satisfaction. The system will be a Software as a Service (SaaS) offering that will address the requested business and information technology functionality described in the HECVAT questionnaire.

A. **Key Functionality and minimum requirements.**
   1. Demonstrate a successful implementation of a full-service travel program with comparable nonprofit organizations and/or higher education entities with qualifying travel in the $4 million range or higher with a minimum of 1,000 employees.
   2. Proved comprehensive set of system roles (Requestor,Approver, Delegate, Administrator, etc.)
   3. Provide system flexibility to configure workflow, functionality, and interface to meet the University’s business needs.
   4. Include test or training environment.
   5. Provide the ability to prepare travel requests in the system and route them for approval.
   6. Provide a simple, efficient, and easy to use process for submitting travel expense reports.
   7. Provide a receipt image upload and appropriate link to the corresponding travel expense report.
   8. Create a centralized repository for all travel information at a detail level.
   9. Minimize time and effort to manage transactions related to travel expense reports.
   10. Provide automated expense and travel report workflow for approvals and reimbursements.
   11. Provide access to the system through a computer, tablet, or mobile device.
   12. Provide effective reports for travel and for expense management transactions.
   13. Interface to the University’s ERP system, Ellucian Banner.

B. **Comprehensive training shall be include the following:**
   1. Central Administrator training
   2. New user training
   3. Job aids or other reference material accessible to all users

C. **Efficient method’s to book travel shall include the following:**
   1. Booking functionality within the system.
   2. Integrated third party solution for importing travel information.
   3. Ability to support international, study abroad, group, and athletic travel.
   4. Communicate to the traveler alerts, warnings, immunization requirements, and alerts issued by the U.S. Government and/or destination area, including travel restrictions to sanctioned countries.
   5. Provide 24/7 travel support services for all domestic and international locations
   6. Provide reservations, fulfillment services and emergency tracking system.

D. **Provide effective, accessible user support services for travelers and for central administrators.**
E. **Provide data security to protect traveler and University information.**
F. **Follow all local, state, and federal laws and regulations.**
II. PRICING
A. Proposals must disclose and include any and all fees, costs or expenses to be charged for the goods and services provided.
B. Pricing should be outlined on the pricing sheet provided within this document. If you cannot provide any of the services listed, please respond as not applicable.
C. See Questionnaire – Addendum A for additional pricing related requests.

III. TERM OF CONTRACT
A. The anticipated contractual period will be for two years with three (3) possible renewals of one year each. Rowan University reserves the right to alter this time period upon review of all proposals. To better align with Rowan’s fiscal year, the contract will officially begin on July 1, 2019. (Rowan’s fiscal year runs from July 1st through June 30th). Rowan will contract with the awarded vendor for goods and services procured from the date of award through the start date of the contract if necessary.
B. In the event that the University terminates services, written notice will be provided thirty (30) days in advance of termination date.
C. The awarded vendor may not assign sell or sub-contract its obligations under the contract to any third party without prior approval in writing by the University.
D. The vendor will be responsible for any additional costs incurred by the University in utilizing any replacement firm

IV. PROCEDURAL REQUIREMENTS AND AMENDMENTS
A. The awarded vendor will comply with all procedural instructions that may be issued from time to time by the Contracting Officer of the University or designee.
B. During the contract period, no change is permitted in any of its conditions and specifications unless the awarded vendor receives written approval from the Contracting Officer or respective designee.
C. Vendors must supply Rowan University with any/all applicable warranty information, whether expressed or implied.
D. Should the awarded vendor find at any time that existing conditions make modification in requirements desirable; it shall promptly report such matters to the Contracting Officer or designee of the University for consideration and decision.
E. During the period of contract or any extension thereof, the University reserves the right to add or delete specific devices.
F. Rowan University may make changes in the general scope of the contract services provided by the vendor by written notice. The vendor shall promptly comply with the notice and shall bring all subsequent services in conformance with the notice.
G. If any such changes causes a material increase or decrease in the vendor’s cost of operation or the time required for attainment of required service levels, an equitable adjustment in the contract cost or time allotted for fulfillment of the contract shall be negotiated and the contract modified accordingly. Any change, alteration or modification of any contract will be valid and binding only if a submittal of a proposal, vendor hereby agrees to negotiate on good faith.
H. The awarded vendor’s engagement partner and/or manager might be required to meet periodically with the Contracting officer or her representatives to discuss services.

V. VENDOR PERSONNEL
A. SUBCONTRACTORS: No subcontractors are permitted for this project.
B. While on University property:
   1. All personnel shall observe all rules and regulations in effect at Rowan University and DMAHS governing safety and personal conduct.
   2. Vendor employees shall be subject to control of the University, but under no circumstances, shall such persons be deemed employees of the University.
C. Vendor personnel shall not represent themselves or be considered as employees of Rowan University or DMAHS.

D. **CRIMINAL BACKGROUND CHECKS ARE MANDATORY** for all non-university personnel performing work on the Rowan University Campus. Vendors, consultants, contractors and subcontractors are required to take all reasonable steps to assure that their employees do not represent a threat to the campus community. Failure to comply with this requirement may result in immediate termination of any award or contract.

E. The proposer shall be solely responsible for all damage or unauthorized destruction to any Rowan University and DMAHS buildings, equipment, premises or facilities; lease, lent, or in the care, custody or control of the University or State.

F. The Vendor shall remove from the Rowan University or DMAHS work place, any of its employees who are found to be unacceptable by the University. Such requests will not be unreasonable.

G. At all times, vendor personnel shall be in professional attire with clear identification of the company’s name, logo, and person’s name.

VI. **SUBMISSION REQUIREMENTS**

A. Submissions should provide a straightforward and concise delineation of the respondent proposal and commitment to satisfy the requirements of the RFP.

B. Vendor’s submissions should include all information noted in the sections above and on the Required Procurement Documents page of this document as well as the following information.

C. Proposals submitted in any other format other than as listed below will be considered informal and may be rejected.

D. The RFP should be concise and shall be organized in a manner so the selection committee may quickly access pertinent information. Every effort should be made to avoid duplicating the information presented in the RFP. The RFP must include and will be evaluated based on the following criteria. Each team’s RFP must include an index and be organized by discrete sections corresponding to the criteria and in the same order as listed below

1. **Transmittal Letter:**
   a. Proposals must be accompanied by a transmittal letter not to exceed two (2) pages signed by a principal of the firm.

2. **Required Procurement Documents & Bidder’s Checklist:** All documents requested (Page 2), should be submitted in the listed order.

3. **Completed Questionnaire (Addendum A)** must be submitted with proposal.
   a. Questions should be answered to the best of the vendor’s ability. Answers and potential presentations should encompass as much information as possible about your business and the services that you can provide to best meet the needs of the University.

4. **Completed HECVAT Questionnaire (Addendum B)** must be submitted with proposal.
   The HECVAT questionnaire is only required to be completed by the awarded vendor.

5. **Qualifications & Experience**
   a. Provide a company overview, including information regarding individuals who will be included in this project.
   b. Proposal submissions must include a history of experience in work of this nature—similar size and complexity.

6. **References**
   a. Provide a listing of at least five (5) references from current and former clients at institutions similar to Rowan University. Please include name, title and telephone number of a contact person at each institution. The University reserves the right, but is not obligated to, contact any organization or institution as a reference.

E. Conditional proposals will not be considered.
F. Please note that we will only accept electronic bid submissions in the form of a USB or CD format via mail or submission through email. **Electronic submission is the official submission of the University and will be treated as such.**

G. **Post Award:** Following the notification of award, Vendor(s) may receive a contract along with a request to review terms, deliverables, costs and the University’s expectations in general. You will be able to address any post award questions or concerns at this time. *If you do not receive a contract within seven days of award, please contact contracts@rowan.edu.*
Submission Instructions

NOTE: THE UNIVERSITY IS NOW ACCEPTING ELECTRONIC BID SUBMISSIONS. ELECTRONIC SUBMISSIONS WILL BE CONSIDERED AS ORIGINALS AND WILL BE UTILIZED AS THE OFFICIAL DOCUMENTATION FOR EVALUATION AND CONSIDERATION BY THE UNIVERSITY. EVERY REASONABLE EFFORT SHOULD BE MADE SO THEY ARE COHERENT AND EASILY VIEWABLE. ALL REQUIRED DOCUMENTS PERTAINING TO THIS OFFERING MUST BE INCLUDED IN THE ELECTRONIC SUBMISSION.

Instructions: In order to be considered for the award, vendors must proceed with the following submission options:

Submit bid via email to bids@rowan.edu

- Enter the Bid Name and Company Name in the Subject Line.
- Submit bids no later than 2:00 p.m. on submission due date.
- DO NOT PROVIDE LINKS OR ANY EXTERNAL LOCATIONS FOR FILES TO BE DOWNLOADED OR RETRIEVED, THE UNIVERSITY WILL REJECT ANY SUBMISSIONS SENT IN THIS MANNER

Respondents are cautioned that reliance on the US Postal Service, other mail delivery, and/or courier service for timely delivery of submissions is at their own risk. Mailing submissions should allow for normal mail delivery time and internal circulation within the University to ensure the timely receipt of their submissions by the Purchasing Office. The University will not be responsible for submissions which do not meet the RFP deadline.
Evaluation and Selection Criteria

- An initial screening of all submissions will be conducted to determine overall responsiveness. *Submissions determined to be incomplete or non-responsive may be disqualified.*
- Selection of the awarded vendor(s) shall be based solely on the Review Committee’s evaluation of the submissions and the criteria set forth above.
- Rowan reserves the right to interview vendor(s).
- Rowan reserves the right to negotiate the terms and conditions of the contract to obtain the most advantageous situation for Rowan.
- Rowan reserves the right to suspend or terminate the procurement process described in this RFP at any time (in its sole discretion). If terminated, Rowan may determine to commence a new procurement process or exercise any other rights provided under applicable law without any obligation to the vendor(s).
- Submission of a Proposal against this RFP is your acknowledgement that subjective criteria will be used in the evaluation of proposals. Award shall be made to the responsible proposer who is determined to be the most advantageous to the University.
- By responding to this RFP, vendors acknowledge and consent to the conditions set forth herein relative to the submission, review and consideration of your response.

Requests for Clarification by the University: The University may request that any vendor clarify or supplement any information contained in any Proposal. Vendors are required to provide a written response within two (2) business days of receipt of any request for clarification by the University.

The award of this RFP will be based upon a review and analysis of all proposals to determine which proposal(s) best meet the University’s needs. The contract award will be based on a points-earned matrix derived from the evaluation criteria listed below.

Vendors will be awarded points in the following categories:

<table>
<thead>
<tr>
<th>Scoring Criteria</th>
<th>Weight</th>
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<tbody>
<tr>
<td>Questionnaire</td>
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<tr>
<td>• Functionality</td>
<td>0-30</td>
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<tr>
<td>• Workflow/Routing/Administration</td>
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<tr>
<td>• Reporting</td>
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<td>• Account Management</td>
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<td>• Implementation</td>
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<td>• Pricing</td>
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<tr>
<td>Pricing Sheet</td>
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<tr>
<td>• Expense Management or</td>
<td>0-30</td>
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<tr>
<td>• Full Service Agent / Booking Tool</td>
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<tr>
<td>References</td>
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<tr>
<td>Qualifications &amp; Experience</td>
<td>0-20</td>
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Note: Vendors submitting for Expense Management *only* will not be scored against vendors submitting against Travel Agent Services and Booking Tools.

Presentations: Following the initial evaluation, qualifying vendors may be asked to provide a presentation to the University’s scoring committee. More information will be available upon selection.
## Pricing Sheet

*If you cannot provide some of the services listed, please respond as not applicable.*

<table>
<thead>
<tr>
<th>Description</th>
<th>Fees</th>
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<tbody>
<tr>
<td><strong>Expense Management:</strong></td>
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<tr>
<td>Lump Sum Fee</td>
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<tr>
<td>Additional Cost per Transaction</td>
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<tr>
<td><strong>Full Service Agent Assist Transactions:</strong></td>
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<tr>
<td>Domestic airline ticket</td>
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<tr>
<td>Domestic airline ticket refunded</td>
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<tr>
<td>Domestic airline ticket exchanged</td>
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<tr>
<td>International airline ticket</td>
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<tr>
<td>International airline ticket refunded</td>
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<tr>
<td>International airline ticket exchanged</td>
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<td>Airline ticket that is part of a group-domestic</td>
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<tr>
<td>Group airline ticket refunded-domestic</td>
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<tr>
<td>Group airline ticket exchanged-domestic</td>
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<tr>
<td>Airline ticket that is part of a group-international</td>
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<tr>
<td>Group airline ticket refunded-international</td>
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<tr>
<td>Group airline ticket exchanged-international</td>
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<tr>
<td>Consolidator airline ticket-international</td>
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<tr>
<td>After-hours emergency phone call</td>
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<td>Car reservation only</td>
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<td>Hotel reservation only</td>
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<td>Rail ticket - domestic and international</td>
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<td>Car service reservation</td>
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<td><strong>Online Booking Tool Transactions:</strong></td>
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<td>Domestic airline ticket</td>
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<td>Domestic airline ticket refunded</td>
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<td>Domestic airline ticket exchanged</td>
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<td>International airline ticket</td>
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<td>International airline ticket refunded</td>
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<td>International airline ticket exchanged</td>
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<tr>
<td>Change or cancellation with travel agent to an airline ticket, hotel, and/or car reservation purchased through the OBT</td>
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<tr>
<td>Assistance with purchase of airline ticket, hotel reservation, car reservation begun in the OBT, but completed with a travel agent</td>
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<tr>
<td>Car reservation only</td>
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<td>Hotel reservation only</td>
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<tr>
<td>Applying a ticket credit to an airline reservation</td>
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<tr>
<td><strong>Miscellaneous Services:</strong></td>
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<tr>
<td>Miscellaneous Services: Auxiliary reservation tool (Booking Builder, etc.)</td>
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<tr>
<td>Customized reports not listed in scope of work (per hour fee)</td>
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<tr>
<td>Call to the OBT Help Desk</td>
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<tr>
<td>Reporting tool</td>
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<tr>
<td>Non-standard reports as requested</td>
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</table>
The proposer states that he/she has carefully examined the specifications of having carefully examined the proposal documents and being familiar with the requirements therein, hereby submits their proposal to provide such services meeting the requirements outlined in this RFP.

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Title</td>
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<tr>
<td>Vendor Name</td>
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<td>Address</td>
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<td>Phone</td>
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<td>Email</td>
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</tbody>
</table>

Any and all changes made to this proposal page must be initialed and dated by the Proposer. No edit(s) will be accepted without Proposer’s initials and date, next to any and all corrections.

Provide the name and contact information of the individual within your firm that the University should contact regarding questions about your submission. The contact information should include the name of individual, telephone number, and e-mail address

<table>
<thead>
<tr>
<th>Point of Contact</th>
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<tbody>
<tr>
<td>Phone</td>
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<td>Email</td>
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</table>
I. REPRESENTATIONS AND WARRANTIES
In submitting a bid for this offering, the vendor expressly warrants that:
A. The vendor has legal capacity to execute and perform any Agreement arising from this bid.
B. Any Agreement arising from the award of this bid is a valid and binding Agreement enforceable against the vendor according to its terms.
C. The execution and performance of an Agreement by the vendor does not, and will not, violate or conflict with the terms of any existing Agreement or understanding of which the vendor is a party.
D. The execution and performance of an Agreement by the vendor does not, and will not, violate or conflict with any law, rule, regulation, judgment or order of any court or other adjudicative entity binding the vendor.
E. The vendor knows of no reason why the vendor is in any way, physically, legally, or otherwise, precluded from performing the obligations under an Agreement arising from this bid, in accordance with its terms, including without limitation those relating to health and safety.
F. Such warranties shall survive and shall not be deemed waived by delivery or acceptance of, or payment for the goods and services.
G. The vendor warrants and represents that the furniture, when delivered, shall meet or exceed all applicable standards as mandated by State and Federal regulation.

II. DEFAULT
In case of failure to deliver goods or services in accordance with the contract(s) terms and conditions, Rowan University, after due oral or written notice, may procure substitute goods or service from other sources and hold the vendor(s) responsible for any resulting additional purchasing and administrative costs. This remedy shall be in addition to any other solution, which Rowan University may have.

III. SALE OR BANKRUPTCY OF BUSINESS
A. If during the life of this Agreement, the awarded vendor disposes of its business by sale, transfer, force of law or by any means to another party, all obligations are transferred to such purchaser. In this event, the new owner(s) may, in Rowan University' discretion, be required to submit a performance bond in the amount of the value of services to be delivered pursuant to this Agreement.
B. In the event of the institution of any proceedings by or against the awarded vendor, voluntarily or involuntarily, in bankruptcy or insolvency, or under the provisions of the Federal Bankruptcy Act, or for the appointment of a receiver or trustee or an assignee for the benefit of creditors of the property of the vendor, Rowan University shall have, in addition to the rights previously stated, the right to cancel this Agreement forthwith.

IV. INDEMNIFICATION
The awarded vendor agrees to indemnify, protect, save harmless, and defend Rowan University, its governors, officers, employees, and agents from and against any and all claims, losses, costs, damages, and expenses, including legal costs and attorney fees, and demands of any kind whatsoever, whether for bodily injury, including death, damage to property, including the loss of work performed by the Proposer, its agents or employees, alone or with others, or resulting from or arising out of services provided jointly by the Proposer, its agents or employees or servants.
A. Vendor shall reimburse, and make good to the University all monies, which the University or its representatives shall pay, or cause to be paid, or become liable to pay, by reason of such claims, or in connection with any litigation, investigation or other matters connected therewith.
B. This indemnification obligation is not limited by, but is in addition to the insurance obligations contained in this agreement.

V. INSURANCE
A. Vendor agrees to obtain and maintain, at its sole expense, the insurance coverage described below. All insurance must be placed with an insurance company licensed to conduct business in the State of New Jersey and maintaining an A.M Best Rating of “A” or better with a financial size rating of Class XI or larger. All insurance required herein shall be written on an Occurrence basis, unless otherwise noted, shall contain a waiver of subrogation in favor of Rowan University and the State of New Jersey, and will be in effect no later than 12:01 A.M. at the start of the day of the contract and must remain in effect for the duration of the contract, including any extensions.

B. Vendor agrees that no insurance policy will be cancelled, reduced, or revised without thirty (30) days prior written notice to Rowan University. In addition, required insurance will be primary to any other insurance available and any limitations of Vendor’s insurance will not relieve the Vendor of its indemnification responsibilities to Rowan University and the State of New Jersey per Section VIII. Indemnity.

C. Insurance Required:
1. Workers’ Compensation Insurance with statutory limits applicable to the laws of the State of New Jersey and any other State or Federal jurisdiction required to protect the employee of Vendor who will be engaged in the performance of work under this contract.
2. Employers’ Liability Protection with a limit of liability not less than one million dollars ($1,000,000) bodily injury, each occurrence; one million dollars ($1,000,000) disease, each employee; and one million dollars ($1,000,000) disease, aggregate limit.
3. Commercial General Liability written on a current ISO Occurrence Form or equivalent. The General Liability policy will include, but not be limited to, coverage for bodily injury (including death) and property damage arising from premises and operations liability, products and completed operations liability, personal injury and advertising liability, sexual abuse and molestation, contractual liability, and fire legal liability. Vendor agrees to maintain the following general liability limits of coverage:
   - per occurrence .............................................................................................................. $1,000,000
   - products/completed operations aggregate .............................................................. $3,000,000
   - personal and advertising injury ...................................................................................... $1,000,000
   - general aggregate ......................................................................................................... $3,000,000
   A “per location or Project endorsement” shall be included so that the general aggregate limit applies separately to the Rowan location or Project.
4. Comprehensive Automobile Liability written on an occurrence basis covering owned, non-owned, and hired vehicles. The limits of liability shall not be less than a combined single limit of one million dollars ($1,000,000) per occurrence.
5. Excess Liability, umbrella insurance, follow form, applying excess of the commercial general liability, commercial automobile liability and employer’s liability insurance in minimum amounts of one million dollars ($1,000,000) per occurrence, one million dollars ($1,000,000) general aggregate, and one million dollars ($1,000,000) products/completed operations.
6. Pollution Legal Liability insurance policy, if applicable to the services performed under this contract, in minimum amounts of two million dollars ($2,000,000) per occurrence. If this policy is written on a claims-made policy form, Vendor agrees that upon termination of the claims-made policy a retroactive reporting policy (tail policy) will be purchased to provide coverage for losses that occurred during, or as a result of,
the provision of Vendor’s services under this contract, but are not discovered until after completion of services under this contract.

7. Professional (Errors & Omissions) Liability insurance, if applicable, in minimum amounts of two million dollars ($2,000,000) per claim. If this policy is written on a claims-made policy form, Vendor agrees that upon termination of the claims-made policy a retroactive reporting policy (tail policy) will be purchased to provide coverage for losses that result from the professional services provided during the term of this contract regardless of when a claim is made.

B. The General Liability, Automobile Liability and Pollution Legal Liability policies shall each name Rowan University and the State of New Jersey as additional insureds.

C. Vendor shall bear all costs of all policy deductibles.

D. Vendor may, if they so desire, include with their proposal the applicable certificates of insurance. This will expedite the contract award process for the awarded vendor.

E. Within ten (10) days after receipt of notice of intent to award contract, and if applicable, annually thereafter until contract termination, Vendor will furnish Rowan University with Certificates of Insurance evidencing all required insurance.
   1. Certificates must evidence the Additional Insured language.
   2. Certificates will be submitted to the Senior Director of Contracting and Procurement, Rowan University, 201 Mullica Hill Road, Glassboro, NJ 08028.

F. The awarded vendor shall assume all responsibility for its actions and those of anyone else working for it while engaged in or traveling to or from any activity connected with this agreement. The successful proposer agrees to defend, indemnify, and hold harmless Rowan University and its officers, agents, staff members and employees, from all actions, claims, and demands whatsoever that may be asserted by, or on behalf of anyone, against the University, its officers, agents, staff members and employees because or as a result of, any accident, injury or illness that may occur to or be sustained by any person, agency, or company that arises out of the activities conducted under this bid by the proposer, their employees or anyone acting on the proposer’s behalf.

G. Rowan University, as a State funded University, will not indemnify vendors in any form.

VI. ROWAN UNIVERSITY GENERAL

A. Rowan University may need to issue one or more addenda related to this bid. Such addenda shall be added to the original bid document and posted at the Contracting and Procurement website: It will be the responsibility of the prospective vendors and other interested parties to familiarize themselves with the website and visit it regularly during the bid process for updated information or addenda related to this bid.

B. Short procedural inquiries may be accepted by telephone by the buyer noted for this project. However, oral explanations or instructions given over the telephone shall not be binding upon the University. Bidders shall not contact any person within the University directly, in person, or by telephone, other than the assigned buyer, concerning this project.

C. If a joint venture is submitting a bid, the agreement between the parties relating to such joint venture shall be submitted with the joint venture’s submission.

D. Any modifications to the bid document prior to award may invalidate entire submission.

E. The awarded firm may not assign sell or sub-contract its obligations under the contract to any third party without prior approval in writing by the University.

F. Rowan reserves the right to negotiate the terms and conditions of the contract to obtain the most advantageous situation for Rowan.

G. Rowan reserves the right to suspend or terminate the procurement process described in this bid at any time (in its sole discretion). If terminated, Rowan may determine to commence a new procurement process or exercise any other rights provided under applicable law without any obligation to the Respondents.
H. **Patents:** The Suppliers shall hold and save the University, its officers, agents, and employees harmless from liability of any nature or kind, including cost and expense for or on account of any patented or unpatented invention, article, or applicable manufacturer or use in materials and forms of construction as will satisfy the University’s requirements.

I. **Submission as Public Information and Property of Rowan**

Submissions will be held confidential during the bid process until such time as the final contract is executed, upon such time the bid submittals may be subject to the Open Public Records Act for nonproprietary information. **It is the responsibility of the prospective vendor to indicate what submitted information is proprietary.**

J. All submissions will become the property of Rowan.

K. In submitting a bid, the Vendor agrees, unless specifically authorized in writing by an authorized representative of Rowan University on a case by case basis, that it shall have no right to use, and shall not use, the name of Rowan University, its officials or employees, or the Seal of the University:

1. In any advertising, publicity, promotion;
2. To express or imply any endorsement of agency’s services;
3. To use the name of the State, its officials or employees or the University seal in any manner (whether or not similar to uses prohibited by (a) and (b) above) except only to manufacture and deliver in accordance with this agreement such services as are hereby contracted by the University.

L. The preparation of a bid shall be at the expense of the respondent. Rowan University will not reimburse firms for any costs associated with the preparation or submittal of a response.

M. Rowan University does not allow payment of attorney fees for litigation regardless of disposition of matter.

N. By responding to this bid, firms acknowledge and consent to the conditions set forth herein relative to the submission, review and consideration of your response.

O. Submissions which, in the sole judgment of Rowan, fail to meet the requirements of the bid or which are in any way conditional, incomplete, obscure, contain additions or deletions from requested information, or contain errors may be rejected.

P. Rowan University will not accept jurisdiction in any State except New Jersey.

Q. The vendor shall be solely responsible for all damage or unauthorized destruction to any Rowan University buildings, equipment, premises or facilities; lease, lent, or in the care, custody or control of the University or State.

R. Rowan University reserves the right to reject any or all submissions or to award in whole or in part if deemed in the best interest of the University to do so.

S. This bid is not binding on the University.

T. Protest of restrictive specifications or improprieties in the solicitation, by an interested party, must be received by the Procurement Department in writing not less than ten (10) working days before the closing date for receipt of submissions.

U. The bidder is required to carefully examine the work proposed, the specifications and any drawings for the work, and to compute the quantities of labor or material entering therein, and to determine for himself, the difficulties incidental to the prosecution of the work, and the presentation of a bid shall be considered as conclusive evidence of such examination

V. Unless specifically noted within this bid, **Rowan’s Standard Terms and Conditions** take precedence over any special terms and conditions contained in this bid.

W. Bidders assume sole responsibility for the complete effort required in this bid. No special consideration shall be given after bids are opened because of a bidder’s failure to be knowledgeable of all the requirements of this bid. By submitting a bid in response to this offering, the bidder represents that it has satisfied itself, from its own investigation, of all the requirements of this bid.
X. Rowan University has the option, in its sole discretion, to reduce the scope of work for any task or subtask called for under this contract. In such an event, the Senior Director of Contracting and Procurement (Senior Director) shall provide advanced, written notice to the vendor.

1. Upon receipt of such written notice, the vendor will submit, within five (5) working days to the Senior Director of Contracting & Procurement, an itemization of the work effort already completed by task or subtasks. The vendor shall be compensated for such work effort according to the applicable portions of its cost proposal.

Y. The Senior Director may, for valid reason, issue a stop order directing the vendor to suspend work under the contract for a specific time. The vendor shall be paid until the effective date of the stop order. The vendor shall resume work upon the date specified in the stop order or upon such other date as the Senior Director may thereafter direct in writing. The period of suspension shall be deemed added to the vendor’s approved schedule of performance. The Senior Director and the vendor shall negotiate an equitable adjustment, if any, to the contract price.

Z. Rowan University reserves the right to cancel this contract with thirty (30) days written notice to the vendor(s) with or without cause.

AA. No party, including any respondent to this bid, is granted any rights hereunder.

BB. The bid submitted by the vendor shall be binding on the vendor.

CC. Rowan University reserves the right to seek clarification and additional information at any point in connection with vendor information or other communication regarding this bid.

VII. PRICE AND PAYMENT GENERAL

A. PRICE FLUCTUATION DURING CONTRACT

Unless otherwise agreed to in writing by the University, all prices quoted shall be firm through issuance of contract or purchase order and shall not be subject to increase during the period of the contract. In the event of a manufacturer’s or vendor’s price decrease during the contract period, the University shall receive the full benefit of such price reduction on any undelivered purchase order and on any subsequent order placed during the contract period. The Senior Director of Contracting and Procurement must be notified, in writing, of any price reduction within five (5) days of the effective date. Failure to report price reductions may result in cancellation of contract for cause.

B. AVAILABILITY OF FUNDS

The University’s obligation to make payment under this contract is contingent upon the availability of appropriated funds and receipt of revenues from which payment for contract purposes can be made. No legal liability on the part of the University or the State of New Jersey for payment of any money shall arise unless and until funds are appropriated each fiscal year to the using agency and made available through receipt of revenue.
TERMS & CONDITIONS: SPECIFIC TO NEW JERSEY STATE LAW REQUIRING MANDATORY COMPLIANCE BY ALL VENDORS

Rowan University is an agency of the State of New Jersey thus requiring University compliance with all State regulations. The statutes, laws or codes cited herein are available for review at the New Jersey State Library, 185 West State Street, Trenton, New Jersey 08625.

Where conflict among the compliance requirements or with these specifications exists the most stringent requirements shall be utilized. The most recent edition of any relevant regulation, standard, document, or code shall be in effect.

It is agreed and understood that any contracts and/or orders placed as a result of this proposal shall be governed and construed and the rights and obligations of the parties hereto shall be determined in accordance with the laws of the State of New Jersey.

I. BUSINESS REGISTRATION
Pursuant to N.J.S.A. 52:32-44, the University is prohibited from entering into a contract with an entity unless the bidder and each subcontractor named in the proposal have a valid Business Registration Certificate on file with the Division of Revenue and Enterprise Services. A subcontractor named in a bid or other proposal shall provide a copy of its business registration to the bidder who shall provide it to the University.

A. The contractor shall maintain and submit to the University a list of subcontractors and their addresses that may be updated from time to time with the prior written consent of the Director during the course of contract performance. The contractor shall submit to the University a complete and accurate list of all subcontractors used and their addresses before final payment is made under the contract.

B. Pursuant to N.J.S.A. 54:49-4.1, a business organization that fails to provide a copy of a business registration, or that provides false business registration information, shall be liable for a penalty of $25 for each day of violation, not to exceed $50,000 for each business registration copy not properly provided under a contract with a contracting agency.

C. The contractor and any subcontractor providing goods or performing services under the contract, and each of their affiliates, shall, during the term of the contract, collect and remit to the Director of the Division of Taxation in the Department of the Treasury, the Use Tax due pursuant to the Sales and Use Tax Act, P.L. 1966, c. 30 (N.J.S.A. 54:32B-1 et seq.) on all sales of tangible personal property delivered into the University. Any questions in this regard can be directed to the Division of Revenue at (609) 292-1730. Form NJ-REG can be filed online at http://www.state.nj.us/treasury/revenue/busregcert.shtml.

II. ANTI-DISCRIMINATION
All parties to any contract with the University agree not to discriminate in employment and agree to abide by all anti-discrimination laws including those contained within N.J.S.A. 10:2-1 through N.J.S.A. 10:2-4, N.J.S.A. 10:5-1 et seq. and N.J.S.A. 10:5-31 through 10:5-38, and all rules and regulations issued thereunder are hereby incorporated by reference. The agreement to abide by the provisions of N.J.S.A. 10:5-31 through 10:5-38 include those provisions indicated for Goods, Professional Service and General Service Contracts (Exhibit A, attached) and Constructions Contracts (Exhibit B and Executive Order 151, August 28, 2009, attached) as appropriate.

A. The vendor or subcontractor, where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to N.J.S.A. 10:5-31 et seq., as amended and supplemented from time to time.
III. PREVAILING WAGE ACT
The New Jersey Prevailing Wage Act, N.J.S.A. 34:11-56.25 et seq. is hereby made part of every contract entered into on behalf of the University, except those contracts which are not within the contemplation of the Act. The bidder's signature on this proposal is their guarantee that neither they nor any subcontractors they might employ to perform the work covered by this proposal has been suspended or debarred by the Commissioner, Department of Labor and Workforce Development for violation of the provisions of the Prevailing Wage Act and/or the Public Works Contractor Registration Acts; the bidder's signature on the proposal is also their guarantee that they and any subcontractors they might employ to perform the work covered by this proposal shall comply with the provisions of the Prevailing Wage and Public Works Contractor Registration Acts, where required.

IV. AMERICANS WITH DISABILITIES ACT
The vendor must comply with all provisions of the Americans with Disabilities Act (ADA), P.L. 101-336, in accordance with 42 U.S.C. 12101, et seq.

V. MACBRIDE PRINCIPLES
The vendor must certify pursuant to N.J.S.A. 52:34-12.2 that it either has no ongoing business activities in Northern Ireland and does not maintain a physical presence therein or that it will take lawful steps in good faith to conduct any business operations it has in Northern Ireland in accordance with the MacBride principles of nondiscrimination in employment as set forth in N.J.S.A. 52:18A-89.5 and in conformance with the United Kingdom's Fair Employment (Northern Ireland) Act of 1989, and permit independent monitoring of their compliance with those principles.

VI. RIGHT TO AUDIT
Pursuant to N.J.A.C. 17:44-2.2, Rowan University and the State, including the Office of the Comptroller, has the authority to audit or review contract records that are relevant records of private vendors or other persons entering into contracts with covered entities are subject to audit or review by OSC pursuant to N.J.S.A. 52:15C-14(d).

VII. MAINTENANCE OF RECORDS
The vendor shall maintain records for products and/or services delivered against the contract for a period of five (5) years from the date of final payment unless otherwise specified in the bid. Such records shall be made available to the University and the State, including the Comptroller, for audit and review.

VIII. PAY TO PLAY PROHIBITIONS
Pursuant to N.J.S.A. 19:44A-20.13 et seq. (P.L. 2005, c. 51), and specifically, N.J.S.A. 19:44A-20.21, it shall be a breach of the terms of the contract for the business entity to:
A. Make or solicit a contribution in violation of the statute;
B. Knowingly conceal or misrepresent a contribution given or received;
C. Make or solicit contributions through intermediaries for the purpose of concealing or misrepresenting the source of the contribution;
D. Make or solicit any contribution on the condition or with the agreement that it will be contributed to a campaign committee or any candidate of holder of the public office of Governor or Lieutenant Governor, or to any State or county party committee;
E. Engage or employ a lobbyist or consultant with the intent or understanding that such lobbyist or consultant would make or solicit any contribution, which if made or solicited by the business entity itself, would subject that entity to the restrictions of the Legislation;
F. Fund contributions made by third parties, including consultants, attorneys, family members, and employees;
G. Engage in any exchange of contributions to circumvent the intent of the Legislation; or
H. Directly or indirectly through or by any other person or means, do any act which would subject that entity to the restrictions of the Legislation.

IX. POLITICAL CONTRIBUTION DISCLOSURE
The vendor is advised of its responsibility to file an annual disclosure statement on political contributions with the New Jersey Election Law Enforcement Commission (ELEC), pursuant to N.J.S.A. 19:44A-20.27 (P.L. 2005, c. 271, §3 as amended) if in a calendar year the contractor receives one (1) or more contracts valued at $50,000.00 or more. It is the vendor’s responsibility to determine if filing is necessary. Failure to file can result in the imposition of penalties by ELEC. Additional information about this requirement is available from ELEC by calling 1(888)313-3532 or online at http://www.elec.state.nj.us/.

X. OWNERSHIP DISCLOSURE
Pursuant to N.J.S.A. 52:24.2, in the event the vendor is a corporation, partnership or sole proprietorship, the vendor must disclose their ownership.

XI. STANDARDS PROHIBITING CONFLICTS OF INTEREST
The following prohibitions on vendor activities shall apply to all contracts or purchase agreements made with the University pursuant to Executive Order No. 189 (1988).
A. No vendor shall pay, offer to pay, or agree to pay, either directly or indirectly, any fee, commission, compensation, gift, gratuity, or other thing of value of any kind to any State officer or employee or special State officer or employee, as defined by N.J.S.A. 52:13D-13b. and e., in the Department of the Treasury or any other agency with which such vendor transacts or offers or proposes to transact business, or to any member of the immediate family, as defined by N.J.S.A. 52:13D-13i., of any such officer or employee, or partnership, firm or corporation with which they are employed or associated, or in which such officer or employee has an interest within the meaning of N.J.S.A. 52:13D-13g;
B. The solicitation of any fee, commission, compensation, gift, gratuity or other thing of value by any State officer or employee or special State officer or employee from any State vendor shall be reported in writing forthwith by the vendor to the New Jersey Office of the Attorney General and the Executive Commission on Ethical Standards;
C. No vendor may, directly or indirectly, undertake any private business, commercial or entrepreneurial relationship with, whether or not pursuant to employment, contract or other agreement, express or implied, or sell any interest in such vendor to, any University officer or employee, State officer or employee or special State officer or employee having any duties or responsibilities in connection with the purchase, acquisition or sale of any property or services by or to any State agency or any instrumentality thereof, or with any person, firm or entity with which he/she is employed or associated or in which he/she has an interest within the meaning of N.J.S.A. 52:130-13g. Any relationships subject to this provision shall be reported in writing forthwith to the Executive Commission on Ethical Standards, which may grant a waiver of this restriction upon application of a University officer or employee, State officer or employee or special State officer or employee upon a finding that the present or proposed relationship does not present the potential, actuality or appearance of a conflict of interest;
D. No vendor shall influence, or attempt to influence or cause to be influenced, any University officer or employee, State officer or employee or special State officer or employee in his/her official capacity in any manner which might tend to impair the objectivity or independence of judgment of said officer or employee;
E. No vendor shall cause or influence, or attempt to cause or influence, any University officer or employee, State officer or employee or special State officer or employee to use, or attempt to use, his/her official position to secure unwarranted privileges or advantages for the vendor or any other person; and

F. The provisions cited above shall not be construed to prohibit a University officer or employee, State officer or employee or special State officer or employee from receiving gifts from or contracting with vendors under the same terms and conditions as are offered or made available to members of the general public subject to any guidelines the Executive Commission on Ethical Standards may promulgate under paragraph 3c of Executive Order No. 189.

XII. TAX CHARGES
Rowan University is exempt from State sales or use taxes and Federal excise taxes. Therefore, price quotations must not include such taxes. The State's Federal Excise Tax Exemption number is 22-75-0050K.

XIII. NEW JERSEY PROMPT PAYMENT ACT
The New Jersey Prompt Payment Act, N.J.S.A. 52:32-32 et seq., requires state agencies to pay for goods and services within 60 days of receipt and acceptance of goods and services.
TERMS & CONDITIONS SPECIFICALLY RELATED TO ALL CONTRACTS FUNDED, IN WHOLE OR IN PART, BY FEDERAL FUNDS

The provisions set forth in the following section applies to all contracts funded, in whole or in part, by Federal funds as required by 2 CFR 200.317.

I. PROCUREMENT OF RECOVERED MATERIALS

To the extent that the scope of work or specifications in the contract requires the contractor to provide any of the following items, this section modifies the terms of the scope of work or specification.

Pursuant to 2 CFR 200.322, the vendor must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act, 42 U.S.C. § 6962. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

A. Designated items are those set forth in 40 CFR 247 subpart B, as may be amended from time to time, including:
   1. Paper and paper products listed in 40 C.F.R. 247.10;
   2. Certain vehicular products as listed in 40 CFR 247.11;
   3. Certain construction products listed in 40 C.F.R. 247.12;
   4. Certain transportation products listed in 40 C.F.R. 247.13;
   5. Certain park and recreation products, 40 C.F.R. 247.14;
   6. Certain landscaping products listed in 40 C.F.R. 247.15;
   7. Certain non-paper office products listed in 40 C.F.R. 247.16; and

B. As defined in 40 CFR 247.3, “recovered material” means:
   1. Waste materials and byproducts which have been recovered or diverted from solid waste, but such term does not include those materials and byproducts generated from, and commonly reused within, an original manufacturing process; and
   2. For purposes of purchasing paper and paper products, means waste material and byproducts that have been recovered or diverted from solid waste, but such term does not include those materials and byproducts generated from, and commonly reused within, an original manufacturing process. In the case of paper and paper products, the term recovered materials includes:
      a. Postconsumer materials such as --
         • Paper, paperboard, and fibrous wastes from retail stores, office buildings, homes, and so forth, after they have passed through their end-usage as a consumer item, including: used corrugated boxes; old newspapers; old magazines; mixed waste paper; tabulating cards; and used cordage; and
         • All paper, paperboard, and fibrous wastes that enter and are collected from municipal solid waste, and
      b. Manufacturing, forest residues, and other wastes such as --
         • Dry paper and paperboard waste generated after completion of the papermaking process (that is, those manufacturing operations up to and including the cutting and trimming of the paper machine reel in smaller rolls of rough sheets) including: envelope cuttings, bindery trimmings, and other paper and paperboard waste, resulting from printing, cutting, forming, and other
converting operations; bag, box, and carton manufacturing wastes; and butt rolls, mill wrappers, and rejected unused stock; and

- Finished paper and paperboard from obsolete inventories of paper and paperboard manufacturers, merchants, wholesalers, dealers, printers, converters, or others;
- Fibrous byproducts of harvesting, manufacturing, extractive, or wood-cutting processes, flax, straw, linters, bagasse, slash, and other forest residues;
- Wastes generated by the conversion of goods made from fibrous material (that is, waste rope from cordage manufacture, textile mill waste, and cuttings); and
- Fibers recovered from waste water which otherwise would enter the waste stream.

3. For contracts in an amount greater than $100,000, at the beginning of each contract year, contractor shall provide the State estimates of the total percentage of recovered material utilized in the performance of its contract for each of the categories listed in the subsections above. For all contracts subject to this section, at the conclusion of each contract year, contractor shall certify to the State the minimum recovered material content actually utilized in the prior contract year.

II. EQUAL EMPLOYMENT OPPORTUNITY


During the performance of this contract, the contractor agrees as follows:

A. The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:

1. Employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.

B. The contractor will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

C. The contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee’s essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the contractor’s legal duty to furnish information.
D. The contractor will send to each labor union or representative of workers with which he/she has a collective bargaining agreement or other contract or understanding, a notice to be provided advising the said labor union or workers' representatives of the contractor's commitments under this section, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

E. The contractor will comply with all provisions of Executive Order 11246 of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.

F. The contractor will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his/her books, records, and accounts by the administering agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.

G. In the event of the contractor's noncompliance with the nondiscrimination clauses of this contract or with any of the said rules, regulations, or orders, this contract may be canceled, terminated, or suspended in whole or in part and the contractor may be declared ineligible for further Government contracts or federally assisted construction contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

H. The contractor will include the portion of the sentence immediately preceding paragraph (1) and the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance:

1. Provided, however, that in the event a contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the administering agency, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

2. The applicant further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: Provided, That if the applicant so participating is a State or local government, the above equal opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the contract.

3. The applicant agrees that it will assist and cooperate actively with the administering agency and the Secretary of Labor in obtaining the compliance of contractors and subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.

4. The applicant further agrees that it will refrain from entering into any contract or contract modification subject to Executive Order 11246 of September 24, 1965, with a contractor debarred from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon contractors and subcontractors by the administering agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the applicant agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of
future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.

III. **DAVIS-BACON ACT, 40 U.S.C. 3141-3148, AS AMENDED**
When required by Federal program legislation, all prime construction contracts in excess of $2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

IV. **RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT**
If the Federal award meets the definition of "funding agreement" under 37 CFR § 401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

Contracts and subgrants of amounts in excess of $150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

VI. **DEBARMENT AND SUSPENSION (EXECUTIVE ORDERS 12549 AND 12689)**
A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.
Amendments

1. 12/19/18  pg 6
   Completed HEVAT Questionnaire (Addendum B) must be submitted with proposal. The HEVAT questionnaire is only required to be completed by the awarded vendor.
Addenda

RFP 19-32 The Travel Experience
Questions and Answers

1. Functionality – Travel Expense Capabilities/Features
   Please reconfirm that this section is to be completed by Expense bidders only.
   A. Yes, this section is for travel expense bidders however if applicable to TMC please respond.

2. Mobile Capabilities
   For clarity - Are you looking for responses in this section from Expense and Travel?
   A. Yes, we are looking for responses in this section from travel expense software and TMC if applicable.

3. User Experience
   Is this section a simple check list (with a yes or no response ) or are you looking for detailed answers (exceptions: 62 and 63) Are you looking for Expense and Travel responses?
   A. Please provide detailed answers for each question. Yes, we are looking for responses in this section from expense and travel.

4. Workflow / Routing / Administration
   Does this section pertain to Expense only?
   A. Yes, this section is for expense bidders however if applicable to TMC please respond.

5. Please advise the percentage of tickets booked using a full service agent vs online booking tool.
   A. The information is not tracked at this time.

6. Non-Group Travel:
   • What is your annual air/rail volume? The information is not tracked at this time.
   • What % of the air volume is international? The information is not tracked at this time.
   • What % of the international air volume flies business or first class? The information is not tracked at this time.
   • Do you have any negotiated air contracts? If so, with who and what % of the total air is on these net agreements? The information is not tracked at this time.
   • What is the number of annual transactions for Air/Rail? (divided into international & domestic, if possible) The information is not tracked at this time.
   • What is your annual hotel volume? The information is not tracked at this time.
   • What % of the annual hotel volume is through negotiated agreements? The information is not tracked at this time.
• What is your annual car volume? The information is not tracked at this time.
• Do you have any preferred car vendors, and if so who? Enterprise holdings
• What is your current online adoption? What is your goal for online adoption? The information is not tracked at this time.

7. For Group Travel
• What is your annual group air/rail volume?
  -It varies – Spring Sports fly to Florida every year. This year we also had three other teams fly so 6 teams/ trips total for the year this year.

• What % of your annual group air/rail volume is international?
  - Maybe one trip a year

• How many transactions do you have per year for group travel?
  - We paid 250 bills for hotel and transportation that were related to team travel expenses last FY for regular season games – post season was not accounted for in this figure

• What is your annual group hotel volume?
  - Maybe around 30 different hotels for team travel for regular season - post season is a different ball game and varies on each year

• About how many group traveling events occur per year?
  - 150 trips estimate for regular season – post season is a different ball game and varies on each year.

Configuration and Account Management
1. Do you currently work with a TMC? If so, is use of the contracted TMC mandated?
   A. No, we currently do not work with a TMC.

2. What service model do you currently utilize and are you satisfied with the model?
   A. No, we do not have a service model at this time.

3. What are the desired business hours of operation?
   A. Provide 24/7/365 travel support services for all domestic and international locations.
4. Is your travel policy mandated? If so, what is your current policy compliance rate?
   A. Yes, our travel policy is mandated however the compliance rate is not available at this time.

5. Is there a pre-trip or out-of-policy approval process in place? If yes, please elaborate.
   A. Yes, for situations that are not specifically authorized by the policy or are special requests for exceptions to the policy, require advanced approval of the Senior Vice President and CFO, Provost, or appropriate Divisional Vice President in advance.

6. If you hope to improve policy compliance, in what areas do you find recurring challenges?
   A. Enforcing deadlines

7. What GDS do you use?
   A. The University does not use a GDS at this time.

8. How many VIP travelers do you have? If applicable, how many VIP transactions were made last year, and what VIP services do you require?
   A. The information is not tracked at this time.

9. Please elaborate on any Special Needs Travelers you may have.
   A. The information is not tracked at this time.

10. What feedback, if any, have your travelers provided that they would like to see changed with your current provider?
    A. Booking functionality within the system.
    B. Integrated third party solution for importing travel information.
    C. Ability to support international, study abroad, group, and athletic travel.
    D. Communicate to the traveler alerts, warnings, immunization requirements, and alerts issued by the U.S. Government and/or destination area, including travel restrictions to sanctioned countries.
    E. Provide 24/7/365 travel support services for all domestic and international locations.
    F. Provide reservations, fulfillment services and emergency tracking system.
    G. Provide effective, accessible user support services for travelers and for central administrators.
    H. Provide data security to protect traveler and University information.
I. Superior customer service.
J. Include test or training environment.
K. Provide the ability to prepare travel requests in the system and route them for approval.
L. Provide a simple, efficient, and easy to use process for submitting travel expense reports.
M. Provide a receipt image upload and appropriate link to the corresponding travel expense report.
N. Create a centralized repository for all travel information at a detail level.
O. Minimize time and effort to manage transactions related to travel expense reports.
P. Provide automated expense and travel report workflow for approvals and reimbursements.
Q. Provide access to the system through a computer, tablet, or mobile device.
R. Provide effective reports for travel and for expense management transactions.

11. Briefly describe what efficiencies you want to see improved within your current program.

A. To improve our efficiencies we would like a web-based, automated solution to book travel, enter requests, audit, approve, pay, and report travel and expense information.

**Booking Tool**

1. Do you currently have an online booking tool? If so, which one—and is it a direct or reseller agreement?

A. No, we currently do not have an online booking tool.

2. If you don’t currently have an online booking tool (or if you wish to explore other options), do you have a preference?

A. No, we don’t have a preference at this time.

3. What expense tool do you use?

A. We currently don’t have an expense tool.

4. What are the current and target adoption rates?

A. The information is not tracked at this time.

5. Do any issues exist that would, or do currently, impede your ability to achieve the desired adoption rate of online booking tool?
A. No, there’s no issues that exist at this time.

6. What HR system do you use? What is the frequency of your HR file feed today? Daily or Weekly?

A. Ellucian Banner 9 (Release 9.3.8.0.2). No travel software, so no file feed at this point in time.

7. What data does the HR file feed contain? (i.e.: Name, email address, cost center, employee ID) And are new hires and leavers included in the file?

A. No HR file at this time.

Air

1. Please provide the last 12 months of:
   a. Air spend, broken down by domestic and international travel
      - The information is not tracked at this time.
   b. Air transactions, down by domestic and international travel
      - The information is not tracked at this time.
   c. Average ticket prices, (domestic and international)
      - The information is not tracked at this time.
   d. Athletics air spend
      - The information is not tracked at this time.
   e. Study abroad air spend
      - The information is not tracked at this time.

2. What is the number of cancellations, exchanges, voids and refunds?

A. The information is not tracked at this time.

3. Please provide air spend by top five carriers.

A. The information is not tracked at this time.

4. Please provide air spend on low cost carriers? (ex: Southwest)

A. The information is not tracked at this time.

5. Do you have existing direct contracts with airlines If so, what % of travel is on those agreements?

A. The information is not tracked at this time.
6. What percent of the trips are covered by the Fly America Act?
   A. The information is not tracked at this time.

7. Are Fly America-type travelers in a separate division or throughout your traveler base?
   A. The information is not tracked at this time.

**Hotels**

1. Please provide hotel spend for the last 12 months, including average daily cost for hotels.
   A. The information is not tracked at this time.

2. Do you have nationwide negotiated hotel rates?
   A. The information is not tracked at this time.

3. Do you have local negotiated agreements with hotels? If so, how many?
   A. The information is not tracked at this time.

4. What percent of the annual hotel spend is booked through the TMC (if you currently use one)?
   A. The information is not tracked at this time.

**Car**

1. Please provide the last 12 months of spend, including the average daily cost for car rentals.
   A. The information is not tracked at this time.

2. Do you have any car rental agreements?
   A. Enterprise holdings

**Athletics**

1. Please describe your athletics needs.
   A. Transportation – Luxury buses with bathrooms, wifi, and TV’s - 54 passenger busses are a must
B. Rental cars / vans – for smaller trips
C. Airfare booking – limited
D. Hotel booking
E. *All four need to be able to be coordinated at times within 2 days. Majority will all be booked in advance.

2. How many teams travel?
   A. We have 18 sports teams that travel.

3. Do any teams travel internationally?
   A. Yes

4. What special requirements do they have?
   A. The information is not tracked at this time.

**Study Abroad**

1. Please describe your study abroad needs.

   A. We have faculty and students travel overseas every year. Many of these trips happen between March and September. We would like to be able to provide discounted tickets for group flights, emergency insurance/assistance for Rowan faculty, staff, and students who travel overseas.

2. How many trip/events occur annually?

   A. Group trips (faculty-led study abroad programs): 7 trips/year, 54 participants’ total. Individual student study-abroad trips: 100 participants/year.

3. What special requirements do they have?

   A. There are no specific requirements for flight, but we prefer direct flights if the cost is reasonable. If not, we prefer flights with no more than one stop. Rowan students are not allowed to travel to countries with Travel Advisor Level of 3 and 4 (https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/). Faculty & staff have no restrictions in regards to their travel destinations.

**Payment**

1. How do employees pay for travel currently?
A. Employees currently pay out of pocket.

2. Do you require any travel to be billed to the university directly?
   A. We would like to be billed directly to the ghost card.

3. What payment terms do you desire?
   A. Payment terms is net 30.

4. Who is your corporate card provider?
   A. The corporate card provider is Bank of America.

**Miscellaneous**

1. Do you have an agreement with a supplier for traveler risk management? If so, which company?
   A. No, we currently don’t have an agreement with a supplier for traveler risk management.

2. What 3rd party data handoff service is used? What frequency of handoff and what data release elements is required?
   A. The information is not tracked at this time.
   B.

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# Acknowledgement of Addenda

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1. page 6 amended
2. Questions and answers added to the end of the document.

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