

**RFP 22-07**  
**Cable Television Services**

- 1. Where is the head end/data for your current television service on the main campus, Cooper Medical School, Camden Campus, and School of Osteopathic Medicine located?**

A1. Headend is at the Chamberlain Student Center, Glassboro. It services all campuses.

- 2. How many drops are at the Medical School, Bank Building and School of Osteopathic Medicine?**

A2. There are no (0) coaxial/CATV drops in use at the Camden and Stratford campuses.

- 3. Are Edgewood, International House, Rowan Boulevard, Townhouses and Whitney Center all on the campus coaxial system?**

A3. All are on the campus coaxial system except the International House.

- 4. For Digital Signage-is the University looking for a signage channel to play on a specific channel on the television service or is the University looking for individual players at television/screens throughout the University, or both?**

A4. The University provides both services. There is campus channel that is available on any digital sign that displays events across the University or there is a local channel that departments can display their own content but mix in the campus channel. In addition, both solutions need to have Public Safety override for emergency situations.

- 5. Who is the current service provider?**

A5. Apogee.

- 6. Can you provide the unit or door count for the RFP?**

<b>Building</b>	<b>Units</b>
Chestnut	209
Edgewood Park	96
Evergreen	117
Holly Pointe Commons	741
Magnolia	111
Mimosa	174
Mullica	59
Rowan Blvd.	230

Townhouses	113
Whitney Center	96
Willow	113
<b>Total</b>	<b>2059</b>

**7. Is the term of the contract one year or three years?**

A7. The term is 1 year with two(2) 1-year potential renewals.

**8. Can you provide a channel lineup that is currently deployed on campus?**

A8. The channel lineup can be found here:

[https://support.rowan.edu/kb\\_view.do?sys\\_kb\\_id=01c0bfdbdb49e280c262fbec0f961917&sysparm\\_media=print](https://support.rowan.edu/kb_view.do?sys_kb_id=01c0bfdbdb49e280c262fbec0f961917&sysparm_media=print)

**9. Does Rowan own the cable infrastructure?**

A9. The University owns the coaxial infrastructure from the headend to each jack. All headend broadcast infrastructure and hardware is the property of the provider.

**10. Do the four campuses currently receive coaxial and IPTV delivered services, or just one or the other?**

A10. All campuses receive IPTV. Glassboro receives both coax and IPTV.

**11. Are the four campuses currently served by a single centralized headend or programming source? If yes, what is the location of the single headend or programming source serving all four campuses?**

A11. See A1.

**12. Do the four campuses each have their own headend currently, and if yes, please provide each physical address or location.**

A12. See A1.

**13. For the housing locations, do any of the double and single bedrooms share a common front door off the main hallway? If yes, please provide the total number of “doors off the main hallway” for each of the residential properties.**

- 14. Please provide the number of active coaxial outlets for each of the non-residential properties that total the 510 non-housing number.**
- a. Cooper Medical School - ?**
  - b. Camden Bank Building - ?**
  - c. Rowan School of Osteopathic Medicine - ?**

A14. Zero (0).

- 15. For the three non-residential campuses listed above, are all coaxial outlets run back to a common MDF closet or room where a headend or programming source could be located?**

A15. There are no coaxial outlets in use in Camden or Stratford.

- 16. What is the Single-Sign-On authentication currently being used for campus residents? i.e. Shibboleth, SAML.**

A16. SAML

- 17. Will the vendor or the school be responsible for maintenance on the existing RF infrastructure outside of the headend including coaxial/fiber cabling and active/passive distribution electronics, and coaxial outlets?**

A17. The vendor will be responsible.

- 18. Does the university require resident students to contact the vendor directly for maintenance or support issues relating to the coaxial delivered services? Or will students call the campus helpdesk for first tier support?**

A18. Direct vendor support is highly preferred. Historically this has not prevented first line calls from coming to the University TAC.

If you submitted questions to [bids@rowan.edu](mailto:bids@rowan.edu) by the due date indicated in the bid document, but they were not received and answered here, please contact:

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