Request for Proposals
for
Armored Car Services
Rowan University
RFP 18-87
Modified pgs 18-20 6/14/18

Rowan University
The Office of Contracting & Procurement

201 Mullica Hill Road
Glassboro, NJ 08028
Bunce Hall, Suite #208
Phone: 856.256.4171
Email: bids@rowan.edu
# Table of Contents

<table>
<thead>
<tr>
<th>Administration Information</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Contact Information</td>
<td></td>
</tr>
<tr>
<td>• Schedule of RFP Events</td>
<td></td>
</tr>
<tr>
<td>Required Procurement Documents</td>
<td>3</td>
</tr>
<tr>
<td>Scope of Services</td>
<td>13</td>
</tr>
<tr>
<td>Contract Deliverables and Requirements</td>
<td>15</td>
</tr>
<tr>
<td>Proposal Page</td>
<td>18</td>
</tr>
</tbody>
</table>
Administrative Information

Institution Contacts:

All questions should be submitted via email with the subject heading:

“RFP 18-87 Armored Car Services for Rowan University”

Inquiries regarding project specifics will not be accepted by telephone. All questions submitted will be answered on the Contracting & Procurement Department website on the date indicated below. See Section XII.B. for further details.

Questions or inquiries should be sent to bids@rowan.edu

Questions regarding opening documents or accessing items on the website should be addressed to:

Alicia Gannon
Office of Contracting & Procurement
E-mail: gannon@rowan.edu

Due Date:

Bids must be received no later than June 29, 2018 @2:00 pm in the Contracting and Procurement Office, located at Rowan University, 201 Mullica Hill Road, Suite #208 Bunce Hall, Glassboro, NJ 08028.

In order to be considered for the award, all packages must be received at the appropriate location by the required time. Any package not received on time at the noted location may be rejected.

Refer to the Submissions Requirements section of this document for further details.

Schedule of IFB Events:

- Invitation for Bids Issued
- Questions Due
- Answers Posted to the website
- Bids Due
- June 13, 2018
- June 18, 2018
- June 22, 2018
- June 29, 2018 @ 2:00 pm
## Required Procurement Documents

The documents as listed below are Procurement documents mandated by State regulation and University policy. All documents as listed must be included with your submission package in order for your proposal to be deemed responsible for this offering.

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<thead>
<tr>
<th></th>
<th>Required Documents</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Proposal Page &amp; Pricing Sheets</td>
<td>Must be included or submission <strong>will</strong> be rejected</td>
</tr>
<tr>
<td>2</td>
<td><strong>Contractor Certification and Disclosure of Political Contributions Public Law 2005</strong></td>
<td>Must be included or submission <strong>will</strong> be rejected</td>
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<tr>
<td>3</td>
<td>Non-Collusion Affidavit</td>
<td>Must be included or submission <strong>will</strong> be rejected</td>
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<tr>
<td>4</td>
<td><strong>New Jersey Business Registration Certificate</strong> <em>Vendors can check the status of their BRC here.</em></td>
<td>Must be registered with the State at the time of bid opening or submission <strong>will</strong> be rejected.</td>
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<td>5</td>
<td>Taxpayer Identification Request (W-9 Form)</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
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<tr>
<td>6</td>
<td>Exhibit A Mandatory EEO Language for Goods, Professional Services &amp; General Service Projects</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
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<td>7</td>
<td>EEO/AA Evidence Disclosure</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
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<tr>
<td>8</td>
<td>Affirmative Action Mandatory Language Exhibit B</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
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<tr>
<td>9</td>
<td>Construction Contracts Language “B”</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
</tr>
<tr>
<td>10</td>
<td><strong>Rowan University Minority, Female &amp; Small Business Contractors</strong></td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
</tr>
<tr>
<td>11</td>
<td><strong>New Jersey Policy Prohibiting Discrimination in the Workplace &amp; Model Procedures for Internal Complaints Alleging Discrimination in the Workplace, and Acknowledgement of Receipt.</strong>  <em>Policy: Do not return with package</em>  <em>Model Procedures: Do not return with package</em></td>
<td>Must be included or submission <strong>will</strong> be rejected</td>
</tr>
<tr>
<td>12</td>
<td>Disclosure of Investment Activities in Iran</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
</tr>
<tr>
<td>13</td>
<td>Macbride Principals Form</td>
<td>Must be included or submission <strong>may</strong> be rejected</td>
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</table>

**Note:** All documents listed are required whether the Bidder is a New Jersey entity or not.

Please direct any questions you may have on the above to the assigned buyer for this project.
PROJECT OVERVIEW

Rowan University is seeking to contract with a firm to provide armored car and bank courier services to protect and ensure deposits of cash and checks for campus and clinical pickups and deliveries.

I. SCOPE OF SERVICES

Because of the essential security aspects of the service contract, Vendors are required to meet all criteria outlined in this RFP.

A. The Vendor shall provide same day armored car pickup and delivery of bank deposits from the specified University locations to the designated financial institution, as specified on the Proposal Pages (17-19).
   1. Specific days and times will be negotiated with the awarded Vendor.
   2. Bank holidays will be acknowledged, as well as University closings. No pick-ups will be required on these days. *Note: The University’s main campus and the School of Osteopathic Medicine campus and clinics may have different scheduled closings.
   3. Any pick-ups suspended by the Vendor due to an act of Force Majeure, shall not be invoiced to the University. Vendor is not required to pick-up on days that access to a particular location is closed due to weather related emergencies as advertised on the Rowan University website at: http://www.rowan.edu/home/

B. The University shall not be charged if a location fails to have a deposit available for pick up at the designated time. The bag(s) will be carried forward to the next business day’s pick-up or agreed upon date.

C. If the Vendor fails to pick-up a scheduled deposit, they shall reschedule accordingly at no additional cost to the University. The bag(s) will be carried forward to the next business day’s pick-up or agreed upon date.
   1. Excessive missed pick-ups may result in termination of contract.

D. On call locations will be obligated to provide no more than 72 hours prior notice for pickups.

E. Tracking:
   1. Vendor is required to establish procedures to ensure that all bank deposit bags are tracked, inventoried, and delivered promptly to the correct bank or financial institution as designated on the bag.
   2. If incorrect delivery or loss should occur, the Vendor shall provide verbal notice of the error to the appropriate University designee immediately upon discovery, followed up by written notification within one (1) business day.

F. Materials/Deposit Bags:
   1. The Vendor shall provide all needed supplies, including but not limited to: manifests, deposit bags, pick-up sheets, receipt books, tags and forms for all University locations.
   2. The Vendor shall notify the University designee of any changes to supply items during contract term.
      a. Replacement supply items shall be the same quality or better than that originally proposed.
      b. Any cost incurred during supply changes shall be the responsibility of the awarded Vendor.
   3. Supplies will be delivered by Vendor within three (3) business days of the request from the University designee.

G. Deposit Pick-up Procedure:
   1. Vendor shall provide a signed, sequentially numbered receipt to the University designee for deposits received at the time of pick-up.
2. Requests for copies of deposit pick-up receipts by the University designee will be provided by Vendor within five (5) business days of the original request.

3. Vendor is solely liable for the security and contents of the deposit(s) and deposit bag(s) once the University designee is given the receipt(s) and releases the sealed bags to the Vendor’s carrier personnel. Vendor’s liability ceases upon receipt of signature from an authorized employee at the financial institution.

H. Deposit Drop-off Procedure:
1. At the time of deposit delivery to the designated financial institution for the University, the Vendor shall sign and retain a copy of the time stamped on the bank’s delivery receipt(s) as proof of deposit bag delivery by Vendor.
2. It will be the responsibility of the Vendor to ensure that the proper standard and industry specific controls are in place to prevent any tampering of bags and their contents.
3. Other secure identification or deposit pick up/delivery procedures, if proposed and explained in detail, will be evaluated and; at the discretion of the AOC, these alternate procedures may be considered for incorporation into the Master Agreement.

I. Vendor Identification & Qualifications:
1. The Vendor shall appoint a dedicated senior level staff member and a qualified substitute to represent the company for the entire term of contract.
   a. The representative(s) will be solely responsible for insuring that all University requirements are meet.
2. The Vendor shall appoint dedicated drivers for each University pick up location.
3. Vendor personnel shall arrive at scheduled location with company’s name and logo clearly identifiable on the armored vehicle.
4. Vendor personnel shall be in the company’s standard uniform while servicing the campuses and clinics.
5. Vendor shall provide photographs with a signature list of each employee who will be servicing the campuses and clinics.
6. Vendor personnel shall provide identification that corresponds with the signature list during each pickup.
7. The Vendor shall submit a copy of any required licenses or certifications with proposal submission package.
8. Vendor shall provide updated staff information on any new staff prior to the new staff member’s arrival at the deposit pick-up location.
9. The Vendor shall have sufficient supervision, staff, equipment and materials necessary to fulfill the desired schedule.
10. The Vendor shall have a minimum of five (5) years of experience in the armored car service industry.

J. Monthly Program Reports:
1. The University requires monthly program reports that include:
   a. Number of pick-ups and drop-off visits
   b. Number of deposit bags picked-up and dropped-off
   c. Avg. pick-up amount by bag/location and drop-off amount by bag/location
   d. Amount of cash vs. checks if available
   e. A cumulative listing of all claims reported, date of resolution and/or detailed status of pending issues.
   f. A breakdown of any additional University locations added during the month reported
2. Monthly reports shall be provided to the University designee no later than thirty (30) calendar days after the end of each month.
3. Individual reports shall be provided as requested by the University designee.

II. PRICING
A. Pricing must be all inclusive.
B. Fuel surcharges and travel costs are the responsibility of the awarded vendor and must be included in the calculation of proposal pricing. No separate fuel surcharges and travel costs will be accepted.
C. Prices provided must remain in effect for the dates noted on the Proposal Form.

III. TERM OF AGREEMENT:
A. The anticipated contractual period will be for one (3) years with two (2) possible renewals of one year each, subject to budgetary approval on a yearly basis. Rowan University reserves the right to alter this time period upon review of all proposals.
NOTE: In order to better align with Rowan’s fiscal year, the first year of the initial proposed contract will begin on July 1, 2018 of award and end on June 30th, 2019. All possible subsequent years (2-5) will run from July 1 of the applicable year and end on June 30th of the following year. The University reserves the right to terminate the awarded vendor’s services for cause or convenience at any time during the term of the contract.
B. In the event that services are terminated by the University written notice will be provided thirty (30) days in advance of termination date.
D. The awarded vendor may not assign sell or sub-contract its obligations under the contract to any third party without prior approval in writing by the University.
E. In the event that the contract is terminated either by contract expiration or by voluntary termination by the University, the vendor must continue all services until new services become completely operational or new service provider is in place.
F. The vendor will be responsible for any additional costs incurred by the University in utilizing any replacement firm.
G. At no time shall this service extend more than 90 (ninety) days beyond the expiration date of the existing contract.

IV. PROCEDURAL REQUIREMENTS & AMENDMENTS
A. The awarded vendor will comply with all procedural instructions that may be issued from time to time by the Contracting Officer of the University or designee.
B. During the contract period, no change is permitted in any of its conditions and specifications unless the awarded vendor receives written approval from the Contracting Officer or designee.
C. Should the awarded vendor find at any time that existing conditions make modification in requirements desirable; it shall promptly report such matter to the Contracting Officer or respective designee of the University for consideration and decision.
D. During the period of the contract or any extension thereof, the University reserves the right to add or delete specific products. The awarded vendor will be given thirty (30) days notice to effect requested changes.
E. The awarded vendor’s engagement partner and/or manager may be required to meet periodically with the contracting officer or his/her representatives, to discuss services.
F. Rowan University may make changes in the general scope of the contract services provided by the
vendor by written notice. The vendor shall promptly comply with the notice and shall bring all subsequent services in conformance with the notice.

G. If any such changes cause a material increase or decrease in the vendor’s cost of operation or the time required for attainment of required service levels, an equitable adjustment in the contract cost or time allotted for fulfillment of the contract shall be negotiated and the contract modified accordingly. Any change, alteration or modification of any contract will be valid and binding only if a submittal of a proposal, vendor hereby agrees to negotiate on good faith.

H. The awarded vendor’s engagement partner and/or manager might be required to meet periodically with the Contracting officer or her representatives to discuss services.

V. INSURANCE REQUIREMENTS

A. Vendor agrees to obtain and maintain, at its sole expense, the insurance coverage described below. All insurance must be placed with an insurance company licensed to conduct business in the State of New Jersey and maintaining an A.M. Best Rating of “A” or better with a financial size rating of Class XI or larger. All insurance required herein shall be written on an Occurrence basis, unless otherwise noted, shall contain a waiver of subrogation in favor of Rowan University and the State of New Jersey, and will be in effect no later than 12:01 A.M. at the start of the day of the contract and must remain in effect for the duration of the contract, including any extensions.

B. Vendor agrees that no insurance policy will be cancelled, reduced, or revised without thirty (30) days prior written notice to Rowan University. In addition, required insurance will be primary to any other insurance available and any limitations of Vendor’s insurance will not relieve the Vendor of its indemnification responsibilities to Rowan University and the State of New Jersey per Section VIII. Indemnity.

C. Insurance Required:

1. Workers’ Compensation Insurance with statutory limits applicable to the laws of the State of New Jersey and any other State or Federal jurisdiction required to protect the employee of Vendor who will be engaged in the performance of work under this contract.

2. Employers' Liability Protection with a limit of liability not less than one million dollars ($1,000,000) bodily injury, each occurrence; one million dollars ($1,000,000) disease, each employee; and one million dollars ($1,000,000) disease, aggregate limit.

3. Commercial General Liability written on a current ISO Occurrence Form or equivalent. The General Liability policy will include, but not be limited to, coverage for bodily injury (including death) and property damage arising from premises and operations liability, products and completed operations liability, personal injury and advertising liability, sexual abuse and molestation, contractual liability, and fire legal liability. Vendor agrees to maintain the following general liability limits of coverage:
   - per occurrence .........................................................$1,000,000
   - products/completed operations aggregate.........................$3,000,000
   - personal and advertising injury......................................$1,000,000
   - general aggregate..................................................................$3,000,000

   A “per location or Project endorsement” shall be included so that the general aggregate limit applies separately to the Rowan location or Project.

4. Comprehensive Automobile Liability written on an occurrence basis covering owned, non-owned, and hired vehicles. The limits of liability shall not be less than a combined single limit of one million dollars ($1,000,000) per occurrence.

5. Excess Liability, umbrella insurance, follow form, applying excess of the commercial general liability, commercial automobile liability and employer’s liability insurance in minimum amounts of one million
dollars ($1,000,000) per occurrence, one million dollars ($1,000,000) general aggregate, and one million dollars ($1,000,000) products/completed operations.

6. Pollution Legal Liability insurance policy, if applicable to the services performed under this contract, in minimum amounts of two million dollars ($2,000,000) per occurrence. If this policy is written on a claims-made policy form, Vendor agrees that upon termination of the claims-made policy a retroactive reporting policy (tail policy) will be purchased to provide coverage for losses that occurred during, or as a result of, the provision of Vendor’s services under this contract, but are not discovered until after completion of services under this contract.

7. Professional (Errors & Omissions) Liability insurance, if applicable, in minimum amounts of two million dollars ($2,000,000) per claim. If this policy is written on a claims-made policy form, Vendor agrees that upon termination of the claims-made policy a retroactive reporting policy (tail policy) will be purchased to provide coverage for losses that result from the professional services provided during the term of this contract regardless of when a claim is made.

D. The General Liability, Automobile Liability and Pollution Legal Liability policies shall each name Rowan University and the State of New Jersey as additional insureds.

E. Vendor shall bear all costs of all policy deductibles.

F. Vendor may, if they so desire, include with their proposal the applicable certificates of insurance. This will expedite the contract award process for the awarded vendor.

G. Within ten (10) days after receipt of notice of intent to award contract, and if applicable, annually thereafter until contract termination, Vendor will furnish Rowan University with Certificates of Insurance evidencing all required insurance.
   1. Certificates must evidence the Additional Insured language.
   2. Certificates will be submitted to the Senior Director of Contracting and Procurement, Rowan University, 201 Mullica Hill Road, Glassboro, NJ 08028.

H. The awarded vendor shall assume all responsibility for its actions and those of anyone else working for it while engaged in or traveling to or from any activity connected with this agreement. The successful proposer agrees to defend, indemnify, and hold harmless Rowan University and its officers, agents, staff members and employees, from all actions, claims, and demands whatsoever that may be asserted by, or on behalf of anyone, against the University, its officers, agents, staff members and employees because or as a result of, any accident, injury or illness that may occur to or be sustained by any person, agency, or company that arises out of the activities conducted under this RFP by the proposer, their employees or anyone acting on the proposer's behalf.

I. Rowan University, as a State funded University, will not indemnify vendors in any form.

VI. VENDOR PERSONNEL

A. While on University property:
   1. All personnel shall observe all rules and regulations in effect at Rowan University governing safety and personal conduct.
   2. Vendor employees shall be subject to control of the University but under no circumstances, shall such persons be deemed to be employees of the University.

B. The vendor or his personnel shall not represent themselves or be considered as employees of Rowan University or the State of New Jersey.

C. CRIMINAL BACKGROUND CHECKS ARE MANDATORY for all non-university personnel performing work on the Rowan University Campus. Vendors, consultants, contractors and subcontractors are required to take all reasonable steps to assure that their employees do not represent a threat to the
campus community. Failure to comply with this requirement may result in immediate termination of any award or contract.

D. The proposer shall be solely responsible for all damage or unauthorized destruction to any Rowan University buildings, equipment, premises or facilities; lease, lent, or in the care, custody or control of the University or State.

E. The Vendor shall remove from the Rowan University work place, any of its employees who are found to be unacceptable by the University. Such requests will not be unreasonable.

F. While on University premises, all vendor employees must wear attire that identifies them as vendor’s employee with identification visible.

G. All vendor motorized vehicles shall be identified with the company’s name and/or logo in clear view.

VII. COMPLIANCE LAWS

A. The awarded vendor must comply with all local, state and federal laws, rules and regulations applicable to this contract and to the work to be done hereunder. Including, but not limited to:
   1. Vendors are required to comply with the requirements of N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27.
   2. If awarded a contract, winning vendor will be required to comply with the requirements of N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27.
   3. Rowan University is committed to affirmative action and equal opportunity in all areas of operation. Those submitting proposals must certify that their firm has an updated affirmative action/equal opportunity program.

B. All vendors submitting proposals must not be barred or otherwise suspended from doing business with government entities as evidenced by the SAM (System for Award Management) database, fka EPLS.

C. All vendors shall be able to comply with the requirements of Public Law 2005, Chapter 51, N.J.S.A. 19:44A-20.13-25 (Formerly Executive Order 134) and Executive Order 117 (2008).

D. Where conflict among the compliance requirements or with these specifications exists the most stringent requirements shall be utilized.

E. The most recent edition of any relevant regulation, standard, document, or code shall be in effect.

VIII. REPRESENTATIONS AND WARRANTIES

In submitting a bid for this offering, the vendor expressly warrants that:

A. The vendor has legal capacity to execute and perform any Agreement arising from this RFP.

B. Any Agreement arising from the award of this RFP is a valid and binding Agreement enforceable against the vendor according to its terms.

C. The execution and performance of an agreement by the vendor does not, and will not, violate or conflict with the terms of any existing Agreement or understanding of which the vendor is a party.

D. The execution and performance of an Agreement by the vendor does not, and will not, violate or conflict with any law, rule, regulation, judgment or order of any court or other adjudicative entity binding the vendor.

E. The vendor knows of no reason why the vendor is in any way, physically, legally, or otherwise, precluded from performing the obligations under an Agreement arising from this RFP, in accordance with its terms, including without limitation those relating to health and safety.

F. Such warranties shall survive and shall not be deemed waived by delivery or acceptance of, or payment for the goods and services.
G. The vendor warrants and represents that products, when delivered, shall meet or exceed all applicable standards as mandated by State and Federal regulation.

IX. INDEMNITY
A. The awarded vendor agrees to indemnify, protect, save harmless, and defend Rowan University, its governors, officers, employees, and agents from and against any and all claims, losses, costs, damages, and expenses, including legal costs and attorney fees, and demands of any kind whatsoever, whether for bodily injury, including death, damage to property, including the loss of work performed by the Proposer, its agents or employees, alone or with others, or resulting from or arising out of services provided jointly by the Proposer, its agents or employees or servants.

B. Vendor shall reimburse, and make good to the University all monies, which the University or its representatives shall pay, or cause to be paid, or become liable to pay, by reason of such claims, or in connection with any litigation, investigation or other matters connected therewith.

C. This indemnification obligation is not limited by, but is in addition to the insurance obligations contained in this agreement.

X. DEFAULT
In case of failure to deliver goods or services in accordance with the contract(s) terms and conditions, Rowan University, after due oral or written notice, may procure substitute goods or service from other sources and hold the vendor(s) responsible for any resulting additional purchasing and administrative costs. This remedy shall be in addition to any other solution, which Rowan University may have.

XI. SALE OR BANKRUPTCY OF BUSINESS
A. If during the life of this Agreement, the awarded vendor disposes of its business by sale, transfer, force of law or by any means to another party, all obligations are transferred to such purchaser. In this event, the new owner(s) may, in Rowan University' discretion, be required to submit a performance bond in the amount of the value of services to be delivered pursuant to this Agreement.

B. In the event of the institution of any proceedings by or against the awarded vendor, voluntarily or involuntarily, in bankruptcy or insolvency, or under the provisions of the Federal Bankruptcy Act, or for the appointment of a receiver or trustee or an assignee for the benefit of creditors of the property of the vendor, Rowan University shall have, in addition to the rights previously stated, the right to cancel this Agreement forthwith.

XII. GENERAL
A. Rowan University may need to issue one or more addenda related to this RFP. Such addenda shall be added to the original RFP document and posted at: The Office of Contracting and Procurement Website

   It will be the responsibility of the prospective vendors and other interested parties to familiarize themselves with the web site and visit it regularly during the RFP process for updated information or addenda related to this RFP.

B. Short procedural inquiries may be accepted by telephone by the buyer noted for this project. However, oral explanations or instructions given over the telephone shall not be binding upon the University. Proposers shall not contact any person within the University directly, in person, or by telephone, other than the assigned buyer, concerning this project.

C. If a joint venture is submitting a bid, the agreement between the parties relating to such joint venture shall be submitted with the joint venture’s submission.
D. Any modifications to the bid document prior to award may invalidate entire submission.
E. The awarded firm may not assign sell or sub-contract its obligations under the contract to any third party without prior approval in writing by the University.
F. Rowan reserves the right to negotiate the terms and conditions of the contract to obtain the most advantageous situation for Rowan.
G. Rowan reserves the right to suspend or terminate the procurement process described in this RFP at any time (in its sole discretion). If terminated, Rowan may determine to commence a new procurement process or exercise any other rights provided under applicable law without any obligation to the Respondents.
H. Patents: The Suppliers shall hold and save the University, its officers, agents, and employees harmless from liability of any nature or kind, including cost and expense for or on account of any patented or unpatented invention, article, or applicable manufacturer or use in materials and forms of construction as will satisfy the University's requirements.
I. Submission as Public Information and Property of Rowan
Submissions will be held confidential during the bid process until such time as the final contract is executed, upon such time the bid submittals may be subject to the Open Public Records Act for non-propriety information. It is the responsibility of the prospective vendor to indicate what submitted information is proprietary.
J. All submissions will become the property of Rowan. Submitted packages will not be returned to respondents.
K. In submitting a bid, the Vendor agrees, unless specifically authorized in writing by an authorized representative of Rowan University on a case by case basis, that it shall have no right to use, and shall not use, the name of Rowan University, its officials or employees, or the Seal of the University:
   1. In any advertising, publicity, promotion;
   2. To express or imply any endorsement of agency's services;
   3. To use the name of the State, its officials or employees or the University seal in any manner (whether or not similar to uses prohibited by (a) and (b) above) except only to manufacture and deliver in accordance with this agreement such services as are hereby contracted by the University.
L. The preparation of a bid shall be at the expense of the respondent. Rowan University will not reimburse firms for any costs associated with the preparation or submittal of a response.
M. Rowan University does not allow payment of attorney fees for litigation regardless of disposition of matter.
N. By responding to this RFP, firms acknowledge and consent to the conditions set forth herein relative to the submission, review and consideration of your response.
O. Submissions which, in the sole judgment of Rowan, fail to meet the requirements of the RFP or which are in any way conditional, incomplete, obscure, contain additions or deletions from requested information, or contain errors may be rejected.
P. Rowan University will not accept jurisdiction in any State except New Jersey.
Q. The vendor shall be solely responsible for all damage or unauthorized destruction to any Rowan University buildings, equipment, premises or facilities; lease, lent, or in the care, custody or control of the University or State.
R. Rowan University reserves the right to reject any or all submissions or to award in whole or in part if deemed in the best interest of the University to do so.
S. This RFP is not binding on the University.
T. Protest of restrictive specifications or improprieties in the solicitation, by an interested party, must be received by the Procurement Department in writing not less than ten (10) working days before the closing date for receipt of submissions.

U. Unless specifically noted within this RFP, Rowan’s Standard Terms and Conditions take precedence over any special terms and conditions contained in this RFP.

V. Proposers assume sole responsibility for the complete effort required in this RFP. No special consideration shall be given after proposals are opened because of a proposer’s failure to be knowledgeable of all the requirements of this RFP. By submitting a bid in response to this offering, the proposer represents that it has satisfied itself, from its own investigation, of all the requirements of this RFP.

W. Rowan University has the option, in its sole discretion, to reduce the scope of work for any task or subtask called for under this contract. In such an event, the Senior Director of Contracting and Procurement (Senior Director) shall provide advanced, written notice to the vendor.

1. Upon receipt of such written notice, the vendor will submit, within five (5) working days to the Senior Director of Contracting & Procurement, an itemization of the work effort already completed by task or subtasks. The vendor shall be compensated for such work effort according to the applicable portions of its cost proposal.

X. The Senior Director may, for valid reason, issue a stop order directing the vendor to suspend work under the contract for a specific time. The vendor shall be paid until the effective date of the stop order. The vendor shall resume work upon the date specified in the stop order or upon such other date as the Senior Director may thereafter direct in writing. The period of suspension shall be deemed added to the vendor’s approved schedule of performance. The Senior Director and the vendor shall negotiate an equitable adjustment, if any, to the contract price.

Y. Rowan University reserves the right to cancel this contract with thirty (30) days written notice to the vendor(s) with or without cause.

Z. No party, including any respondent to this RFP, is granted any rights hereunder.

AA. The proposal submitted by the vendor shall be binding on the vendor.

BB. Rowan University reserves the right to seek clarification and additional information at any point in connection with vendor information or other communication regarding this RFP.

XIII. SUBMISSION REQUIREMENTS

A. Submissions should provide a straightforward and concise delineation of the respondent proposal and commitment to satisfy the requirements of the RFP.

B. Vendor’s submissions should include all information noted in the sections above and on the Required Procurement Documents page of this document as well as the following information.

C. Proposals submitted in any other format other than as listed below will be considered informal and may be rejected.

D. The RFP should be concise and shall be organized in a manner so the selection committee may quickly access pertinent information. Every effort should be made to avoid duplicating the information presented in the RFP. The RFP must include and will be evaluated based on the following criteria. Each team’s RFP must include an index and be organized by discrete sections corresponding to the criteria and in the same order as listed below.

1. Transmittal Letter:
   a. Proposals must be accompanied by a transmittal letter not to exceed two (2) pages signed by a principal of the firm.

2. Personnel and/or Staffing:
a. Provide the name and contact information of the individual in your firm that the University should contact regarding questions about your RFP submission. The contact information should include the name of individual, telephone number, and e-mail address (Page 17).

b. A complete list of names and the roles of key personnel (including sub-contractors as appropriate) proposed to carry out work under this contract, including resumes and/or licenses, relevant experience, hourly billing rates, and longevity in those functions.

c. A certification that the firm and key personnel assigned to this effort is not aware of any conflicts of interest in the evaluation and review of anticipated submissions. If unable to make such a certification, any potential conflicts must be disclosed.

3. Background, Statement of Qualification & Experience including References:
   a. Description of the firm’s size, history, qualifications and achievements.
   b. Provide a listing of at least five references from current (at least three) and former clients at institutions similar to Rowan University that the University may contact regarding previous work completed.
      • Include the name and address of client and the length of relationship.
      • Include name, title and telephone number of a contact person at each institution.
      • The University reserves the right, but is not obligated to, contact any organization or institution as a reference.


5. Licenses/Certifications: Proof of necessary certifications is required for at least one company representative.

6. Required Procurement Documents: All documents requested (Page 3), should be submitted in the listed order.

E. Conditional proposals will not be considered.

F. Please note that we will only accept electronic bid submissions in the form of a USB or CD format via mail or submission through email. **Electronic submission is the official submission of the University and will be treated as such**

G. If mailing in an electronic submission, please place in a sealed envelope clearly labeled with the title [Title] and the vendor’s name and business address.

H. The University prefers single file PDF format of electronic submissions.

I. Post Award: Following the notification of award, Vendor(s) will receive a contract along with a request to review terms, deliverables, costs and the University’s expectations in general. You will be able to address any post award questions or concerns at this time. If you do not receive a contract within 7 days of award, please contact contracts@rowan.edu.
Contract Deliverables and Requirements

Instructions:
NOTE: THE UNIVERSITY IS NOW ONLY ACCEPTING ELECTRONIC BID SUBMISSIONS. ELECTRONIC SUBMISSIONS WILL BE CONSIDERED AS ORIGINALS AND WILL BE UTILIZED AS THE OFFICIAL DOCUMENTATION FOR EVALUATION AND CONSIDERATION BY THE UNIVERSITY. EVERY REASONABLE EFFORT SHOULD BE MADE SO THEY ARE COHERENT AND EASILY VIEWABLE. ALL REQUIRED DOCUMENTS PERTAINING TO THIS OFFERING MUST BE INCLUDED IN THE ELECTRONIC SUBMISSION.

Instructions:

In order to be considered for the award, vendors must proceed with the following submission options:

Submission Option #1: Submit bid via email to bids@rowan.edu
• Enter the Bid Name and Company Name in the Subject Line
• DO NOT PROVIDE LINKS OR ANY EXTERNAL LOCATIONS FOR FILES TO BE DOWNLOADED OR RETRIEVED, THE UNIVERSITY WILL REJECT ANY SUBMISSIONS SENT IN THIS MANNER

Submission Option #2: Mail an envelope to the office of Contracting & Procurement with a USB drive or CD enclosed containing the bid submission (Note: The University is not responsible for USB or CD drives that contain no information or fail upon use).
• Please label all outermost submission packages as follows:
  ▪ RFP 18-87 Armored Car Services
  ▪ Contracting & Procurement address:
    Bunce Hall, Suite 208
    Rowan University
    201 Mullica Hill Road
    Glassboro, NJ 08028
• Submit bids no later than 2:00 p.m. on submission due date.

Respondents are cautioned that reliance on the US Postal Service, other mail delivery, and/or courier service for timely delivery of submissions is at their own risk. Mailing submissions should allow for normal mail delivery time and internal circulation within the University to ensure the timely receipt of their submissions by the Purchasing Office. The University will not be responsible for submissions which do not meet the RFP deadline.
**Evaluation and Selection Criteria:**
An initial screening of all submissions will be conducted to determine overall responsiveness. Submissions determined to be incomplete or non-responsive may be disqualified.

Selection of the awarded vendor(s) shall be based solely on the Review Committee’s evaluation of the submissions and the criteria set forth above. Rowan reserves the right to interview the respondents. Rowan also reserves the right to negotiate the terms and conditions of the contract to obtain the most advantageous situation for Rowan. In addition, Rowan reserves the right to suspend or terminate the procurement process described in this RFP at any time (in its sole discretion). If terminated, Rowan may determine to commence a new procurement process or exercise any other rights provided under applicable law without any obligation to the Respondents.

Submission of a Proposal against this RFP is your acknowledgement that subjective criteria will be used in the evaluation of proposals. Award shall be made to the responsible proposer who is determined to be the most advantageous to the University.

By responding to this RFP, firms acknowledge and consent to the conditions set forth herein relative to the submission, review and consideration of your response.

**Requests for Clarification by the University:** The University may request that any proponent clarify or supplement any information contained in any Proposal. Proposers are required to provide a written response within two (2) business days of receipt of any request for clarification by the University.

The award of this RFP will be based upon a review and analysis of all proposals to determine which proposal/proposals best meet the University’s needs. The contract award will be based on a points-earned matrix derived from a service and financial evaluation.

**Firms will be awarded points in the following categories:**

<table>
<thead>
<tr>
<th>Category</th>
<th>Potential Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel and/or Staffing</td>
<td>0-20</td>
</tr>
<tr>
<td>Background, Qualifications &amp; Experience including References</td>
<td>0-30</td>
</tr>
<tr>
<td>Price Proposal</td>
<td>0-50</td>
</tr>
</tbody>
</table>
**Please provide at least three (3) references:**

<table>
<thead>
<tr>
<th>Name &amp; Address of Current Client</th>
<th>Length of Relationship</th>
<th>Name &amp; Phone # of Contact</th>
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</tr>
</tbody>
</table>
The undersigned proposer, in response to Rowan University’s Armored Car Services, RFP 18-87, having carefully examined the proposal documents and being familiar with the conditions surrounding the proposed project, hereby proposes to provide such products and services meeting the requirements outlined in this RFP, accordance with the proposal attached hereto.

Proposer’s Signature

Any and all changes made to this proposal page must be initialed and dated by the Proposer. No edit(s) will be accepted without Proposer’s initials and date, next to any and all corrections.

Provide the name and contact information of the individual in your firm that the University should contact regarding questions about your RFP submission:

Contact Name for this Project
Contact Email
Contact Phone
<table>
<thead>
<tr>
<th>Locations</th>
<th>Estimated Stops per Week</th>
<th>Price per Pick Up</th>
<th>Total Monthly Cost per Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Main Campus</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Savitz Hall</td>
<td>5</td>
<td></td>
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<tr>
<td>201 Mullica Hill Rd.</td>
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<td></td>
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</tr>
<tr>
<td>Glassboro, NJ 08028</td>
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</tr>
<tr>
<td>Student Center</td>
<td>5</td>
<td></td>
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<tr>
<td>201 Mullica Hill Rd.</td>
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<tr>
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<tr>
<td>Recreation Center</td>
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</tr>
<tr>
<td>Glassboro, NJ 08028</td>
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<tr>
<td><strong>School of Osteopathic Medicine Campus &amp; Clinics</strong></td>
<td></td>
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<tr>
<td>Department of Family Practice</td>
<td>2</td>
<td></td>
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</tr>
<tr>
<td>42 East Laurel Rd, Suite 2100</td>
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<td></td>
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<tr>
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<tr>
<td>Department of Wellness</td>
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<tr>
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<tr>
<td>Department of Geriatrics</td>
<td>2</td>
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<tr>
<td>42 East Laurel Rd, Suite 1800</td>
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<tr>
<td>Department of Pediatrics</td>
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<tr>
<td>42 East Laurel Rd, Suite 2545</td>
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<tr>
<td>Tina Vinciguerra</td>
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<tr>
<td>40 East Laurel Road, Suite 1129</td>
<td></td>
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<tr>
<td><em>WASHINGTON TOWNSHIP PRIMARY / SPECIALTY</em></td>
<td>1</td>
<td></td>
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</tr>
<tr>
<td>570 Egg Harbor Rd., Suite C-2</td>
<td></td>
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<tr>
<td>Sewell, NJ</td>
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<tr>
<td>DEPARTMENT OF FAMILY PRACTICE - MOUNT LAUREL</td>
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<tr>
<td>100 Century Parkway, Suite 140</td>
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<tr>
<td>Mt. Laurel, N.J. 08054</td>
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<td>DEPARTMENT OF FAMILY PRACTICE - HAMMONTON</td>
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<td>373 South White Horse Pike</td>
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<td>Department/Location</td>
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<tr>
<td>DEPARTMENT OF PSYCHIATRY-CHERRY HILL</td>
<td>1</td>
<td>2250 Chapel Ave West, Suite 100</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Cherry Hill, NJ 08002</td>
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<tr>
<td>DEPARTMENT OF INTERNAL MEDICINE VOORHEES</td>
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<tr>
<td>WASHINGTON TOWNSHIP-OB/GYN</td>
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<tr>
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<tr>
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<td>School of Osteopathic Medicine: On Call</td>
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<tr>
<td>N.J. CARES Institute</td>
<td>1</td>
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<tr>
<td>FACULTY PRACTICE BUSINESS OFFICE–FPBO***</td>
<td>1</td>
<td>1000 Haddonfield – Berlin Road, Suite 100</td>
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<tr>
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<td>Voorhees, N.J. 08043</td>
<td></td>
</tr>
</tbody>
</table>

*Washington Township Primary & Washington Township Specialty share the same physical address; however, there are two (2) separate pickup locations (sides) resulting in four (4) pickups per week.

**Price Table**

<table>
<thead>
<tr>
<th><strong>Total Bid</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Price per Special Pick Up</strong></td>
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<tr>
<td><strong>Excess Bag Count</strong></td>
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<tr>
<td><strong>Price per Pick Up for Additional Locations</strong></td>
<td></td>
</tr>
</tbody>
</table>

Rowan University reserves the right to add or remove pick up locations as necessary.

Proposer’s Signature: ___________________________ Date: __________

***Was changed to Thursday. On-Call cost more than a scheduled pickup. Armored car is already in the building on Thursdays***