Frequently Asked Questions

Welcome to Rowan!

There are many important tasks new students need to complete. We’re here to help get you started on the right track.

Am I required to attend orientation?
All students are required to attend an orientation program.

How do I access my New Student Checklist?
The easiest way to manage these important dates and deadlines for the many tasks new students need to complete is to use your New Student Checklist at rowan.edu/checklist. Each checklist item is important for your successful transition into college life, to ensure you do not miss a deadline, incur a fine, or receive a hold on your student account.

Please read and complete each New Student Checklist item with prompt attention to the deadline dates. Contact the listed departments as needed if you have any questions.

How do I register for classes?
Schedules for fall incoming freshmen are prepared by their academic advisor based upon our records, including transfer credits and test scores, as well as the student’s major. Transfer students and all spring incoming freshmen have the opportunity to meet with an advisor at orientation to register for classes or to make adjustments to their schedule.

What is my Network username/email address?
Your Rowan Network username is a portion of your name and one or more numbers (name#) that gives you access to campus WiFi, Blackboard/Canvas and more. Your Rowan Network username is the first part of your Rowan issued email address before the @ sign and was sent to the personal email address listed on your admission application.

To activate your Rowan Network account, you will need to enroll in Duo two factor-authentication at duo.rowan.edu and then change your password at id.rowan.edu. For help, visit go.rowan.edu/studentaccounts. Once you have activated your account, you can check your Rowan student email at mail.students.rowan.edu.

What is my Banner ID?
Your Banner ID is a nine-digit number (91...) used to access Self-Service Banner for course registration, billing, etc. at ssb.rowan.edu. Look for it below your name on the address of this card. Your PIN is initially your birth date as MMDDYY.

Contact us:
(856) 256-4041
oslp@rowan.edu
Things to do now

- Activate your Rowan Network account. Sign up for Duo two-factor authentication at rowan.edu and set up your password at id.rowan.edu. For help, visit go.rowan.edu/studentaccounts.
- Sign up for orientation. Visit rowan.edu/orientation for more information and to access the online reservation system.
- Register for accommodations (if applicable). Visit go.rowan.edu/accommodations.
- Complete any required Placement Tests. See rowan.edu/placementtesting for requirements and deadlines.
- Complete your FAFSA. Visit rowan.edu/financialaid for more information.
- Complete your Wellness Center Requirements. Visit go.rowan.edu/wellness for more information and requirement due dates.
- Submit your ID Card photo. Visit myrowancard.rowan.edu to submit an approved ID Card photo.
- Check your Rowan student email regularly. Email is the only official method that the University uses to communicate with students. Check your email at mail.students.rowan.edu.

We are excited to welcome you to our campus at an upcoming orientation program. Orientation is required for all new students and will provide you with important information about Rowan University and assist you in finalizing your class schedule. You must reserve your spot at orientation on our website rowan.edu/orientation.

Orientation dates
Date(s) with space available for your major will be presented to you when you make your orientation reservations online. Academic advising will only be available for your major during the dates listed. For the best selection of dates, make your reservation online now. Dates are available based on major and space available.

Orientation fee
The undergraduate orientation fee covers meals and materials for you and up to two parents or adult family members. Parent & family orientation follows a separate schedule than student orientation. Your orientation fee will be added to your Bursar account after attending orientation.

QUICK TIP: You don’t need to type the web addresses above - all of these important websites are just a click away when you use your New Student Checklist at rowan.edu/checklist.

At orientation, you will review your academic plan and/or course schedule with an advisor. You can make any changes to your schedule at ssb.rowan.edu after consulting with your advisor. Changes can be made through the first week of classes.

Review your bill. Pay your bill and/or complete any missing financial aid requirements at ssb.rowan.edu.

Look for activities to connect with campus life. Find student organizations and campus events at rowan.campuslabs.com/engage.

Keep checking your Rowan student email! Keep up-to-date with important notices from Rowan.

Get excited for Welcome Week! Welcome Week events are held each semester to welcome new students to campus. Check out Welcome Week events at go.rowan.edu/welcome.