Help! I forgot my ePAR login information!

I have tried to log into the My NJ Portal at https://my.state.nj.us/aui/Login, but it is not working. I think I forgot my username and/or password.

The My NJ Portal is a State of NJ system. Unfortunately, Rowan University Human Resources is unable to recover usernames and passwords for faculty and staff due to State security measures. To recover and/or reset your login information, you should do the following:

I forgot my username/log on ID.
Go to https://my.state.nj.us/aui/Login. Click on “Forgot your logon ID?”

Enter in your email address when prompted.
Enter the answer to your security question when prompted.

Your username will be emailed to you.

**I forgot my password.**

Go to [https://my.state.nj.us/aui/Login](https://my.state.nj.us/aui/Login). Click on “Forgot your password?”

Enter your log on ID/username when prompted.
Enter the answer to your security question when prompted.

A temporary password will be emailed to you. You can then log in and change your password under “my account”.

I forgot both my username and password OR I could not recover my username and password.
You must contact the State of NJ. Go to https://my.state.nj.us/aui/Login. Click on “Need help?”

Then click on “Request Help” under where it says “Having problems with forgotten logins, passwords, receiving your MFA verification code, or configuring MFA for your account?”
Select the answer that most closely matches the issue you are experiencing. If you have forgotten both your username and password, select “I’ve forgotten my myNewJersey Login ID, or it wasn’t accepted”.

Which of the following describes why you can’t log into your myNewJersey account:

- I’ve forgotten my myNewJersey Login ID, or it wasn’t accepted
- I’ve forgotten my myNewJersey password, or it wasn’t accepted
- I never received an email after trying to reset my password
- My email address has changed for my myNewJersey account
- I’m having problems with multi-factor authentication (MFA) for my MyNewJersey account

Answer the questions that follow based on your unique situation.

Complete the form to request assistance with accessing your account. Be sure to include your log on ID. If you are not sure of it, then include your full name and email address.

The State of NJ will contact you back to assist you with accessing your account.