

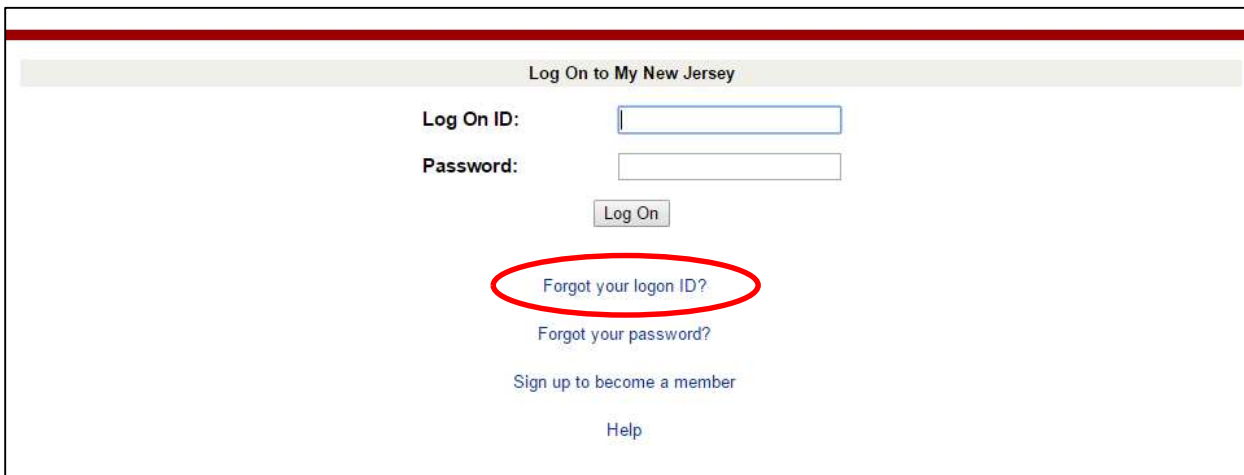
Help! I forgot my ePAR login information!

I have tried to log into the My NJ Portal at <https://my.state.nj.us/au/Login>, but it is not working. I think I forgot my username and/or password.

The My NJ Portal is a State of NJ system. Unfortunately, Rowan University Human Resources is unable to recover usernames and passwords for faculty and staff due to State security measures. To recover and/or reset your login information, you should do the following:

I forgot my username/log on ID.

Go to <https://my.state.nj.us/au/Login>. Click on "Forgot your logon ID?"



Log On to My New Jersey

Log On ID:

Password:

Log On

Forgot your logon ID?

Forgot your password?

Sign up to become a member

Help

Enter in your email address when prompted.



myNewJersey Logon ID Retrieval - Step 1

Enter the email address of the account whose logon ID you can't remember:

Email address:

Submit

Enter the answer to your security question when prompted.

myNewJersey Logon ID Retrieval - Step 2

If you answer your challenge question correctly below, we'll send an email message with your logon ID to the address you entered.

Please be sure your email service is set to accept email from us (mynj@state.nj.us) **before** you submit your answer. Otherwise you won't receive the message, and you'll have to go through these steps again. Earthlink users, in particular, need to unblock email from our address.

In addition, some email providers route logon ID messages into a folder called Junk, Bulk, or something similar, so you may need to check there after we tell you we've sent the message.

Your challenge question: _____

Your answer:

Your username will be emailed to you.

I forgot my password.

Go to <https://my.state.nj.us/au/Login>. Click on "Forgot your password?"

Log On to My New Jersey

Log On ID:

Password:

[Forgot your logon ID?](#)

[Forgot your password?](#)

[Sign up to become a member](#)

[Help](#)

Enter your log on ID/ username when prompted.

myNewJersey Password Reset - Step 1

Enter the logon ID of the account whose password you can't remember:

Log On ID:

Enter the answer to your security question when prompted.

myNewJersey Password Reset - Step 2

If you answer your challenge question correctly below, we'll generate a new password for the aoneill1 account.

Then we'll send the new password to the email address you provided for that account.

Please be sure your email service is set to accept email from us (mynj@state.nj.us) **before** you submit your answer. Otherwise you won't receive your new password, and you'll have to go through these steps again. Earthlink users, in particular, need to unblock email from our address.

In addition, some email providers route password reset messages into a folder called **lunk**, **Bulk**, or something similar, so you may need to check there after your password reset is complete.

Your challenge question:

Your answer:

Submit

A temporary password will be emailed to you. You can then log in and change your password under change profile.

[logout](#) | [change profile](#) | [enter authorization code](#) | [choose start page](#) | [content](#) | [layout](#) | [help](#)

I forgot both my username and password OR I could not recover my username and password.

You must contact the State of NJ. Go to <https://my.state.nj.us/au/Login>. Click on "Need help?"



Log In to myNewJersey

Login ID:

Password:

Log In

[Forgot your login ID?](#)

[Forgot your password?](#)

[Need help?](#)

Then click on “Request Help” under where it says “Having problems with forgotten logins, passwords, receiving your MFA verification code, or configuring MFA for your account?”

Having problems with forgotten logins, passwords, receiving your MFA verification code, or configuring MFA for your account?

Request Help

Click on “5. Contact myNewJersey Support”.

Contacting myNewJersey Support

If you haven't been able to resolve your issue by following the FAQs and Tips above, please follow these steps so we can address the issue as quickly as possible:

1. include the logon ID you're having trouble with
2. if you don't remember your logon ID, include your full name and email address
3. **don't include** your social security number or password
4. ~~provide as complete a description of the problem as you can~~
5. [contact myNewJersey support](#)

Complete the form to request assistance with accessing your account. Be sure to include your log on ID. If you are not sure of it, then include your full name and email address.

Contact myNewJersey

Your e-mail address:

Subject:

Your first and last name:

In your message,

- Please include the logon ID you're having trouble with
- **Do not** include your social security number or password
- If you used a nickname or spelled your name differently when you created your account, please give us that spelling
- If you used a different email address when you created your account, please include that address
- Tell us the online service you need help with
- Provide as complete a description of the problem as you can

Message:

Send

Clear the form

The State of NJ will contact you back to assist you with accessing your account.