

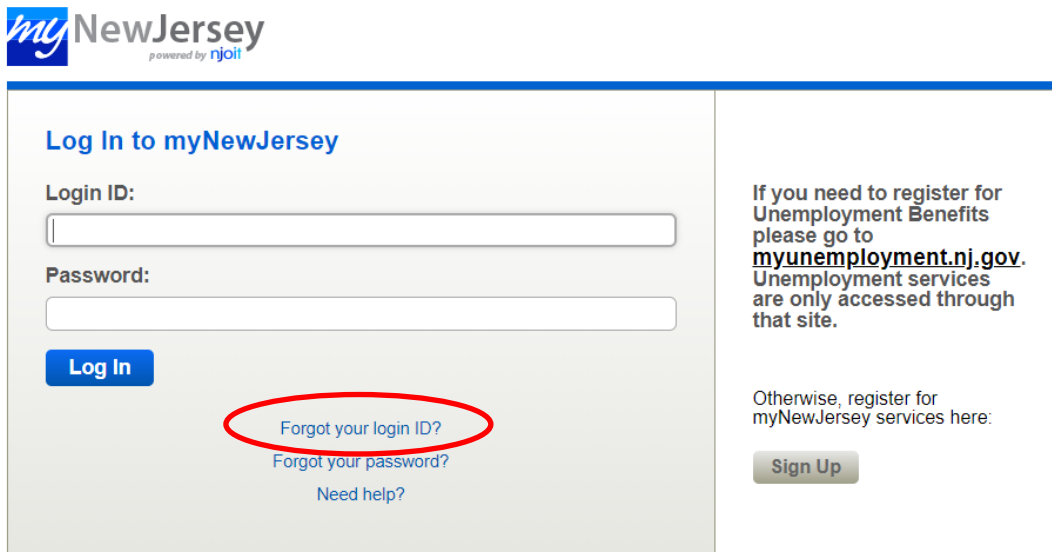
Help! I forgot my ePAR login information!

I have tried to log into the My NJ Portal at <https://my.state.nj.us/au/Login>, but it is not working. I think I forgot my username and/or password.

The My NJ Portal is a State of NJ system. Unfortunately, Rowan University Human Resources is unable to recover usernames and passwords for faculty and staff due to State security measures. To recover and/or reset your login information, you should do the following:

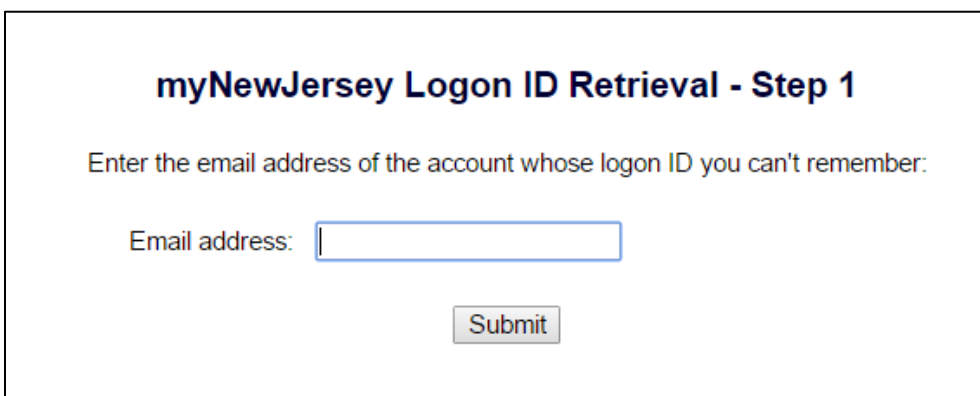
I forgot my username/log on ID.

Go to <https://my.state.nj.us/au/Login>. Click on "Forgot your logon ID?"



The screenshot shows the myNewJersey login interface. At the top left is the logo "myNewJersey powered by njoi". The main heading is "Log In to myNewJersey". Below this are two input fields: "Login ID:" and "Password:". A blue "Log In" button is positioned below the password field. To the right of the login fields, there is a text block: "If you need to register for Unemployment Benefits please go to myunemployment.nj.gov. Unemployment services are only accessed through that site." Below this text is a "Sign Up" button. At the bottom of the login area, there are three links: "Forgot your login ID?" (circled in red), "Forgot your password?", and "Need help?".

Enter in your email address when prompted.



The screenshot shows a form titled "myNewJersey Logon ID Retrieval - Step 1". The instruction reads: "Enter the email address of the account whose logon ID you can't remember:". Below this is a label "Email address:" followed by an empty text input field. At the bottom center of the form is a "Submit" button.

Enter the answer to your security question when prompted.

myNewJersey Logon ID Retrieval - Step 2

If you answer your challenge question correctly below, we'll send an email message with your logon ID to the address you entered.

Please be sure your email service is set to accept email from us (mynj@state.nj.us) **before** you submit your answer. Otherwise you won't receive the message, and you'll have to go through these steps again. Earthlink users, in particular, need to unblock email from our address.

In addition, some email providers route logon ID messages into a folder called **Junk**, **Bulk**, or something similar, so you may need to check there after we tell you we've sent the message.


Your challenge question:

Your answer:

Your username will be emailed to you.

I forgot my password.

Go to <https://my.state.nj.us/au/Login>. Click on "Forgot your password?"

 **myNewJersey**
powered by njoi

Log In to myNewJersey

Login ID:

Password:

[Forgot your login ID?](#)
[Forgot your password?](#)
[Need help?](#)

If you need to register for Unemployment Benefits please go to myunemployment.nj.gov. Unemployment services are only accessed through that site.

Otherwise, register for myNewJersey services here:

Enter your log on ID/ username when prompted.

myNewJersey Password Reset - Step 1

Enter the logon ID of the account whose password you can't remember:

Log On ID:

Enter the answer to your security question when prompted.

myNewJersey Password Reset - Step 2

If you answer your challenge question correctly below, we'll generate a new password for the aoneill1 account.
Then we'll send the new password to the email address you provided for that account.

Please be sure your email service is set to accept email from us (mynj@state.nj.us) **before** you submit your answer. Otherwise you won't receive your new password, and you'll have to go through these steps again. Earthlink users, in particular, need to unblock email from our address.

In addition, some email providers route password reset messages into a folder called **Junk**, **Bulk**, or something similar, so you may need to check there after your password reset is complete.


Your challenge question:
Your answer:

A temporary password will be emailed to you. You can then log in and change your password under “my account”.

[logout](#) | [my account](#) | [auth code](#) | [layout](#) | [help](#)

I forgot both my username and password OR I could not recover my username and password.

You must contact the State of NJ. Go to <https://my.state.nj.us/aui/Login>. Click on “Need help?”


powered by njoit

Log In to myNewJersey

Login ID:

Password:

[Forgot your login ID?](#)
[Forgot your password?](#)
[Need help?](#)

Then click on “Request Help” under where it says “Having problems with forgotten logins, passwords, receiving your MFA verification code, or configuring MFA for your account?”

Having problems with forgotten logins, passwords, receiving your MFA verification code, or configuring MFA for your account?

[Request Help](#)

Select the answer that most closely matches the issue you are experiencing. If you have forgotten both your username and password, select “I’ve forgotten my myNewJersey Login ID, or it wasn’t accepted”.

Which of the following describes why you can't log into your myNewJersey account:

- I've forgotten my myNewJersey Login ID, or it wasn't accepted
- I've forgotten my myNewJersey password, or it wasn't accepted
- I never received an email after trying to reset my password
- My email address has changed for my myNewJersey account
- I'm having problems with multi-factor authentication (MFA) for my MyNewJersey account

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Answer the questions that follow based on your unique situation.

Complete the form to request assistance with accessing your account. Be sure to include your log on ID. If you are not sure of it, then include your full name and email address.

Please supply the following information so we can assist in resolving your issue:

myNewJersey Login ID:

What is the answer to your myNewJersey challenge question?

Describe the service or application you are trying to access: *

Provide any additional information about your problem here:

First Name *

Last Name *

Current Email Address *

If you no longer have access to the old email for your myNewJersey login ID, you can add them here:

[Add Additional Email Addresses](#)

If you registered using a different name, you can add additional names here:

[Add Additional Names](#)

* Indicates A Required Field

[Previous Page](#)

[Submit Your Help Request](#)

The State of NJ will contact you back to assist you with accessing your account.