

Graduate Community Director Position Description**2026 - 2027 Academic Year**

Reporting to their assigned Area Coordinator, the Graduate Community Director (CD) is a graduate student position serving as a key paraprofessional member of Residential Learning and University Housing (RLUH). The Graduate Community Director leads a staff of undergraduate Community Assistants (CAs) in efforts to develop a safe, supportive, and inclusive community; promotes learning outside the classroom through the delivery of co-curricular programs; and coordinates the overall operation of the assigned residential community.

The following description addresses the general duties and responsibilities of the CD position. This document does not cover all job expectations or specific procedures for completing these responsibilities. All staff are expected to review and abide by additional policies and specific procedures described in other documents including staff manuals, as well as all local, state, and federal laws.

Supervision of Community Assistants:

- Supervise a staff of CAs in the assigned hall(s)
- Lead weekly staff meetings and hold regular 1-on-1 meetings with CAs
- Provide ongoing guidance and feedback to CAs and complete a formal evaluation of CA performance once per semester
- Assist in the recruitment, selection, and training of CAs
- Assist in facilitating in-services and staff development activities
- Oversee residential curriculum/social mapping process facilitated by CAs for their areas
- Oversee CA 1:1s with residents
- Mentor and guide CAs in their development and relationship building with their residents

Contact with Residents:

- Know residents of the assigned building(s) and be available to residents during office hours, through attendance at in-hall programs, and via informal interactions in the assigned residential community
- Be responsive to resident requests and inquiries and supportive of students' needs. Be especially attentive to individuals who show signs of distress
- Demonstrate respect for the differing lifestyles, opinions, and values of residential students
- Provide direct assistance to residents by mediating roommate conflicts and disagreements
- Become familiar with a variety of campus-wide resources, organizations, and services to expedite appropriate student referrals

Program Planning:

- Oversee and guide CAs in the implementation of programs that support student learning within an established programming framework
- Develop plans to evaluate programs throughout the academic year according to established guidelines
- Oversee an in-hall budget to support programming efforts
- Complete administrative forms related to financial transactions and programming activities

Policy Compliance and Enforcement

- Know University and RLUH policies and how they pertain to the residences
- Role model and abide by University policies as well as local, state, and federal laws
- Address and document suspected / alleged violations of University policies or refer violations to professional staff or Police as appropriate

Mandatory Reporter

- The person in this position is designated as a Campus Security Authority (CSA) and is required to report information about crimes in compliance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act also known as the Clery Act [20 U.S.C. § 1092(f)]. In addition, the person in this position is regarded as a mandated reporter regarding child abuse and neglect and other misconduct including sexual violence and harassment. This includes any information shared about any possible physical abuse, sexual abuse or neglect of a person under the age of 18 which must be reported immediately to your direct supervisor within 24 hours of information per the Protection of Minors policy. Specific policies and procedures for reporting will be covered in training.

Student Discipline Processes:

- Collaborate and follow up on cases within the student discipline system under the guidance of the Director of Residential Learning and Assistant Dean of RLUH
- Follow established protocols related to the investigation and adjudication of cases of student misconduct
- Coordinate the delivery of sensitive letters to students related to student discipline proceedings and other matters as assigned

Duty:

- Participate in the all-day-and-overnight On Call Coordinator (OCC) duty rotation as assigned and carry and answer duty phone while on duty
- Coordinate the CA duty schedule for the assigned residential area
- Respond to calls to provide emergency and other assistance to residents as appropriate
- Review CA duty logs and other appropriate administrative forms, and hold staff accountable to protocols and procedures related to staff duty
- Assume responsibility for keys, tools, rosters, and other items and keep these items secure and in good condition
- Responsible for finding duty coverage if class attendance is outside of Glassboro and / or if a class does not permit graduate staff to leave for an incident
- Contact students' registered emergency contacts for hospital transports reported to on-duty / on-call staff via Rowan University Police Department or as instructed by senior staff. Support will be provided by a supervisor as needed.
- As a live-in staff member, expected to assist with central office and in-hall/area office coverage during University delays and closures.

Housing Operations/Maintenance/Housekeeping:

- Coordinate check-in, check-out, and room change processes, and distribute and collect room keys throughout the year as necessary
- Notify the housing office of any unauthorized room changes or occupants
- Coordinate completion of building walk-throughs to document and report maintenance issues
- Coordinate completion of detailed room condition reports and inventories
- Report maintenance and housekeeping problems in assigned areas or common areas (stairwells, lounges, lobbies, and exterior areas) via a work order system
- Liase with the Housing Systems and Logistics team to ensure the completion of work orders and alert professional staff to any work orders that are not completed in a timely manner, or which require expedited attention
- Communicate standards of cleanliness and care for facilities and common areas to residents
- Encourage mutual respect and cooperation among residents and between residents and housekeeping staff in meeting standards of cleanliness and care for facilities and common areas

Security and Safety:

- Promote residents' awareness of their surroundings and safety
- Accurately document incidents that relate to student safety
- Assist with emergency preparedness programs, including fire drills
- Coordinate in-hall health and safety inspections each semester
- Report any tampering or damage to the emergency equipment (fire extinguishers, fire doors, emergency lights, etc.)
- Notify Rowan University Police Department / Police or professional staff of any safety or security concerns

Emergencies:

- Intervene in crisis situations by assessing circumstances, responding appropriately, and discerning when additional professional staff or Rowan University Police Department should be called
- Report serious incidents, injuries, or illnesses to professional staff immediately or as soon as possible
- Provide assistance to students in obtaining medical care when needed
- Remain available at the assigned building to assist and support emergency personnel during emergencies unless directed to or given permission to leave
- Know and be willing to participate in crisis intervention procedures

Meetings and Training:

- Must attend and participate in extensive CD and CA training sessions prior to the opening of campus residences for fall and spring semesters
 - Graduate staff training begins Monday July 27th-Friday August 7th
 - All staff training begins Monday August 10th-Tuesday, September 1st
- Facilitate weekly building staff meetings
- Schedule and facilitate regular 1-on-1 meetings with CAs
- Schedule and attend regular 1-on-1 meetings with supervisor
- Assist with, attend and actively participate in in-service training throughout the year
- Must primarily reside in assigned campus residence during the term of employment

Administrative Area:

- Serve as office manager for assigned building office and maintain a professional office setting
- Provide weekly hall updates to supervisor
- Serve on assigned departmental committee(s)
- Manage implementation of administrative processes, i.e. bed verifications, health & safety inspections, etc.

Academic Expectations:

- This position is contingent upon the Graduate Community Director remaining in good student conduct standing and academic standing. CDs are expected to maintain a 3.0 cumulative and term GPA. Your academic transcript and upcoming class schedule will be reviewed by the Director of Residential Learning at the end of each term. CD must notify the Director of Residential Learning of any class changes during the academic year.

Expected Time Commitment: The CD position requires an extensive time commitment. Throughout the academic year, Graduate Community Directors will work 20 hours per week in scheduled daytime office hours, meetings, and other engagements with students and/or staff. In addition, CDs serve in an on-call capacity during assigned duty shifts that include continuous evening and weekend coverage. Additional time commitments will be necessary before the opening of the residences in the fall and spring for staff training, building preparations, and student check-ins.

Start Date and Term: The Graduate Community Director is a 10-month academic year position with a start date of Monday, July 27, 2026, and the position end date is Monday, May 31st, 2027. Any other work or non-academic commitments should be completed by the start date. CDs are not permitted to hold other employment during this term of employment with the University. This graduate position is a two-year contract (reviewed yearly) that offers a full tuition waiver (in and out of state), not including fees. Funding is up to 36 credit hours. Funding beyond 36 credit hours or 18 credit hours per fiscal year will be reviewed by the Department Head.

Supervision: The CD is supervised by and works closely with the Area Coordinators and Director of Residential Learning. CDs also work closely with professional staff in Assignments & Administrative Services and Housing Systems & Logistics.

Evaluation: In an atmosphere of constructive feedback, CD's performance will be evaluated by the Area Coordinator each semester.

Compensation: The compensation package for this position consists of a tuition waiver (excluding fees or any prerequisite undergraduate class or elective not accepted as a part of the program) for full-time study in a Rowan University graduate program, a furnished apartment in an assigned residence or apartment complex (includes utilities

and the Internet at no cost), a campus meal plan providing 14 meals a week when classes are in session, as well as an \$11,000-yearly stipend paid on a bi-weekly basis over the contract term. CDs must be enrolled as full-time Graduate students each semester of their employment.

**Please note that there may be summer employment opportunities available. Summer classes will only be paid for by the office for graduate staff who are employed over the summer.*

Conditions of Employment:

- This position is contingent upon the availability of funding as approved by the Rowan University Board of Trustees
- In the event of extraordinary circumstances related to circumstances beyond the control of the University, this position may be eliminated and this offer may be deferred or rescinded, or the term of employment may be modified. In that event, the compensation and benefits associated with the position may be modified accordingly.
- This position is covered under the personnel policies of the University, which apply to student positions. Graduate Community Directors must meet all obligations described in this position description and abide by all other applicable University policies, including the Student Code of Conduct and Student Housing Contract.
- In addition to abiding by all University policies, this position requires you to enforce and report violations of University policies following guidelines given in training.
- This offer of employment is contingent upon your remaining in good student conduct and academic standing. RLUH professional staff will complete a check of student conduct records and academic status at the end of each semester and continue to evaluate these throughout your employment.
- The compensation package for this position consists of a tuition waiver (excluding fees or any prerequisite undergraduate class or elective not accepted as a part of the program) for full-time study in a Rowan University graduate program. Tuition for undergraduate courses, elective courses not accepted as part of the designated program, or for courses that the staff member may need to retake are **not** covered by the departmental tuition waiver.
- *For RLUH-internal applicants:* An offer of employment is contingent upon the satisfactory completion of your employment during the current academic year or term. Separation from employment or unsatisfactory performance will be considered during the application process. If an offer is made, it can be withdrawn for unsatisfactory performance or separation.
- This graduate position is a two-year contract (reviewed yearly) that offers a full tuition waiver (in and out of state), not including fees. **Funding is up to 36 credit hours.** Funding beyond 36 credit hours or 18 credit hours per fiscal year will be reviewed by the Department Head.

Notice of Critical Policies, Rights, and Obligations: All employees are expected to become familiar with and comply with applicable state and federal legal obligations as well as policies related to their role and work. Below is a summary of several key policies that directly relate to this position. Please note this is not an exhaustive list, and omission of a law or policy here does not relieve staff of their obligations to comply with all applicable laws and policies. For a more complete index of University administrative policies, please review the page linked here:

Selected Policies:

- [Administrative Policies](#)
- [Family Educational Rights and Privacy Act \(FERPA\)](#)
- [Clery Act Policy](#)
- [Title IX Sexual Harassment/ Sexual Assault Policy](#)
- [Protection of Minors](#)
- [Policy Prohibiting Discrimination in the Workplace and Educational Environment](#)
- [Americans with Disabilities Act \(ADA\)](#)
- [Service and Emotional Support Animals Policy](#)
- [Disruptive Behavior and Workplace Violence Policy](#)
- [Alcohol and Other Drugs Policy](#)
- [Required Immunizations for Rowan Students](#)
- [Acceptable Network Use Policy](#)
- [Whistleblower Policy](#)